

The cloud solution for site monitoring



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GETTING STARTED

MINIMUM REQUIREMENTS

- 1 TelevisBlue Gateway
- 1 Eliwell controller with RS485 serial
- 1 SLA (Service Level Agreement) license already included in the Gateway purchase
- A device connected to the Internet (Personal Computer, smartphone or tablet) for remote access to system configuration data via the site <u>www.televisblue.com</u>

MODELS

CODE	DESCRIPTION	NUMBER OF RESOURCES / NOTES	OPERATIONS
TelevisBlue Plus			
12 months of service	e included. Monitoring	, Reports and Alarms,	Centralised
data access and Rei	mote controller mainte	nance	
TBR2P011E0000	TelevisBlue Plus 005-1Y 2G	5	1000
TBR2P051E0000	TelevisBlue Plus 025-1Y 2G	25	1000
TBR2P101E0000	TelevisBlue Plus 050-1Y 2G	50	5000
TBR2P301E0000	TelevisBlue Plus 150-1Y 2G	150	5000
TBR2P501E0000	TelevisBlue Plus 250-1Y 2G	250	5000
TBR2P1H1E0000	TelevisBlue Plus 500-1Y 2G	500	5000
TelevisBlue Starter			

12 months of service included. Monitoring, Reports and Alarms and Centralised				
data access				
TBR2S011E0000	TelevisBlue Starter	5	NA	
	005-1Y 2G			
TBR2S051E0000	TelevisBlue Starter	25	NA	
	025-1Y 2G			
TBR2S101E0000	TelevisBlue Starter	50	NA	
	050-1Y 2G			
TBR2S301E0000	TelevisBlue Starter	150	NA	
	150-1Y 2G			
TBR2S501E0000	TelevisBlue Starter	250	NA	
	250-1Y 2G			
TBR2S1H1E0000	TelevisBlue Starter	500	NA	
	500-1Y 2G			
SAMANT3B30300	ANTENNA 3B 3m	Optional external	-	
	CABLE MCX90/M	antenna		
TBR2X0000GW00	TelevisGate 2G	Only replacement	_	
		device		

¹² months service included. **CAUTION**: the use of the TelevisBlue product and service is subject to acceptance of the terms of service posted on the site: www.televisblue.com/terms

TELEVISBLUE LICENSE

FEATURE	DESCRIPTION	NOTES
Maximum	from 5 to 500 monitorable	
number of	resources according to	
resources	model	
Length of	12 months of connectivity	
service	and data recording service	
Recording	Configurable from 5	
interval	minutes to 1 day	
Operations on	Reading/writing of	Plus
controllers	parameters and commands	Option

	Maximum 1000 operations	
	per license up to 25	
	resources, 5000 for higher	
	licenses	
Cloud synchronization	Configurable from 15 minutes to 1 day	
interval	,	
	- Site events logbook	
Data display	- Resource data history in	
	table and graph format	
	- Thresholds configurable	
	on the cloud for all	
Managing	registered resources;	
Managing alarms	- Optional mode for	
alainis	immediate notification	
	when instrument alarms go	
	off	
	via e-mail, configurable on	
PDF report sent	a daily, weekly or monthly	
	basis	
Systems	Access page with summary	
Systems centralization	statement for all managed	
Centralization	systems	
Users and	Administration of access	
security	proxies for each system	

RECOMMENDED HARDWARE AND SOFTWARE REQUIREMENTS

The following is a list of recommended browsers:

TYPE OF DEVICE	BROWSER	VERSION	MINIMUM RESOLUTION
ALL	Safari	5 or above	480x800 px

Mozilla	44 or later	480x800 px
FireFox		
Google	48 or later	480x800 px
Chrome	40 of later	400λ000 βλ
Internet	ernet 11 or above	480x800 px
Explorer	11 of above	4000000 px

The following is a list of recommended Operating Systems for each device:

TYPE OF DEVICE	BROWSER	VERSION	NOTES
TABLET /	Android	4.4.2 or above	Kit Kat (October 2013)
SMARTPHONE	IoS	8.1 or later	2014
	Windows Phone	8.1 or later	2014
	Windows	7 or later	2009
PC	Linux	NOT TE	STED
	Mac OS	NOT TESTED	

COMPATIBLE INSTRUMENTS

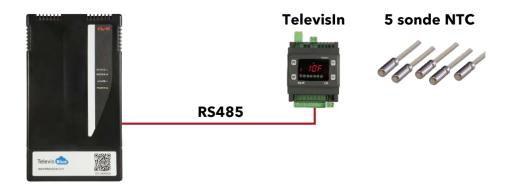
The list of compatible devices can be found in the annex at the link Eliwell Instruments

PRACTICAL EXAMPLES

1) Temperature monitoring in existing sites

The minimum requirements in the example are:

DEVICE	QUANTITY	NOTES
TelevisBlue		
Starter 005-1Y	1	5 registered
2G		resources
TelevisIn	1	
NTC probes	5	



- HACCP recordings of 5 temperatures for 12 months at 15 minute intervals
- Web-configurable notification of maintenance personnel when temperature threshold is exceeded
- Daily HACCP report in PDF format sent to owner

2) Monitoring for a chain of restaurants

The minimum requirements in the example are:

DEVICE	QUANTITY	NOTES
TelevisBlue Starter 025-		
1Y 2G	1	25 resources
Colface	2	
IDPlus	3 or more	
NTC Probes	10 or more	

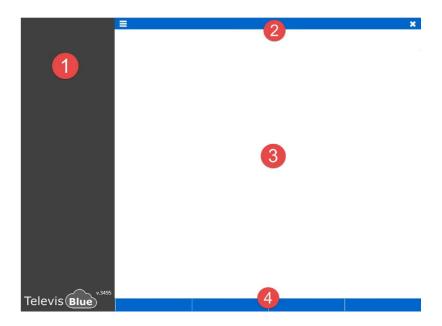
Coldface

RS485

- Connection to controllers via RS-485
- Recordings for 12 months at 5 minute intervals:
 - ♦ HACCP of 5 temperatures
 - ♦ 5 evaporation/defrost temperatures

- ♦ 10 resources available for future site expansion
- Reading and reporting of all connected controller alarms
- Notification of maintenance personnel when temperature threshold is exceeded
- HACCP report in PDF format sent daily to owner
- Complete HACCP report in PDF format sent weekly to maintenance personnel
- Centralized access to data of all restaurants with a single log-in

PAGE LAYOUT



Each web page is composed of 4 sections

- 1. Menu bar
- 2. Title Bar
- 3. Data window
- 4. Contextual controls

ICON MEANINGS

ICON	DESCRIPTION	EFFECT
	Image	Show/Hide an example image
A	Caution	Indicates the presence of important information
~	Confirm	Stores the settings, closes the screen and returns to the previous page
×	Quit	Closes the screen and returns to the previous page. NOTE: You may quit with or without saving
0	OnLine Help	Opens the corresponding OnLine Help page
	Site list	Goes to the Site list page
٠	User Settings	Goes to the <u>User configuration</u> page (account details, password, delegation)
()	Quit the software	Quits the programme and returns to the Access page

a,	Change Password	Goes to the Change Password page	
	Delegations	Goes to the <u>Delegations</u> page (add/remove delegations)	
	Save	Saves the settings.	
•••	Edit	Goes to the <u>Delegation configuration</u> page	
圃	Recycle Bin	Deletes the relative delegation	
•	Add	Adds a new delegation	
•	Check	Runs a check of the entered delegation email	
	Select All	- Selects all the items listed (sites, delegations, etc.)	
	Select All	- Indicates a digital resource (stand-by, etc.)	
0	Deselect All	Deselects all the items listed (sites, delegations, etc.)	
Q	Search	Filters the information present in the "Data Window"	
00 0M	Add site	Goes to the Add site page (adds a new Gateway)	
		- Indicates if there is an active alarm	
	Alarm	- Indicates a controller alarm resource (fault, exceeded	
		limits, etc.)	
\triangle	Site status (Green)	Indicates that the site is running	
	Site status (Yellow)	- Indicates that the site has one or more active alarms that	
		have already been viewed	
		- Indicates that a notifications recipient will receive an Alert	
		email	
		- Indicates the set alarm threshold (see <u>Threshold</u>	
		settings)	
		- Indicates that the site has one or more new active alarms	
	Site status (Red)	- Indicates that a notifications recipient will receive an	
4		alarm email	
		- Indicates the set alarm threshold (see <u>Threshold</u>	
		settings)	
		- Indicates the end of a controller alarm	
	Alarm End	- Indicates that a notifications recipient will not receive an	
4		Alarm/Alert email	
		- Indicates no active Alarm/Alert threshold (see <u>Threshold</u>	
		settings)	

A , A	Alarm active	Indicates that an active alarm threshold has been	
* / *	Alaim active	exceeded (see <u>Threshold settings</u>)	
A , A	Alert active	Indicates that an active Alert threshold has been exceeded	
* / *	Alort dollvo	(see <u>Threshold settings</u>)	
A , A	Alarm/Alert reset	Indicates that the value has returned to below the	
* / *	/ dam// dore rosot	Alarm/Alert thresholds (see <u>Threshold settings</u>)	
/	Energy resource	Indicates that the resource (typically an analogue input) is	
/	Energy recourse	an energy type	
4	Energy resource	Indicates that the resource (typically an analogue input) is	
/	Energy resource	not an energy type	
ŞŠ	No link	No communication between cloud server and site	
	Receipt Date/Time	Date/time that the last data was received (yy-mm-dd	
	Receipt Bate/Time	HH:mm)	
C	Update	Updates the captcha code displayed	
	Logbook	Goes to the Site logbook page (accesses, alarms,	
	Logbook	notifications sent, etc.)	
4	Controllers	- Goes to the Controller list	
***	Controlloro	page - Goes to the Controller Resources page	
O ₀	Commands	Goes to the Commands and Parameters page.	
	Site view	Goes to the Site info page (owner, name, company, etc.)	
	Site View (Blue)	Goes to the Site info page (owner, name, company, etc.)	
	One view (Blue)	Visible from User Views	
\circ	Controllers	Goes to the Controllers discovery in the network page	
	discovery	(Network scan)	
\boxtimes	Notifications	Goes to the Alarm Notifications Recipients page (list of	
	recipients	alarm recipients)	
\square	Send notifications	Indicates that an Alarm/Alert notification has been sent	
足	Pdf Report	Goes to the Report settings page	
x	Excel report	Goes to the Report settings page	
•	User (Blue)	Indicates the operations performed by a user (access, edit, etc.)	

	Historical data table	Displays the table of data read by the selected resource
		(see <u>Data Table</u>)
~	Historical graph	Displays the graph of the data read by the selected
	3 4	resource (see <u>Data Graph</u>)
		- Deselects all the controllers/addresses in the network
	Deselect/Collapse	- Collapses the list of resources showing only the list of
		active controllers in the network
4	Transfer	Displays the interval of previous or subsequent data
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		compared to the set date/time
	Day/Week/Month	Sets the data display interval (day, week, month)
T	Filter	Goes to the <u>Logbook Filter</u> page (event, date, type of
•		event)
0	Information	Shows information concerning the site, the license and the
	eauen	allocated resources
*	Favorites	Favorite added
☆	Add to favorites	Favorite deselected
	Selection Box	Represents a selection box for a controller, user,
	Colcollon Box	parameter, etc.
•	Command	Execution of Command
\oplus	Select All	Selects all the controllers in the network
2	Сору	Copies the settings of the selected controller
	Paste	Pastes the selected controller settings
	Reading	Reading selected parameters
	Writing	Writing selected parameters
2	Analogue resource	Indicates an analogue resource (probes, etc.)
	Active energy	Indicates that the energy resource registration settings box
	resource	is active
②	Delay on	Indicates that the Alarm/Alert signal delay settings box is
9	Delay on	active
②	Delay off	Indicates that the Alarm/Alert signal delay settings box is
9	Delay off	not active
S	Selected Box	Indicates that the relative network address is selected

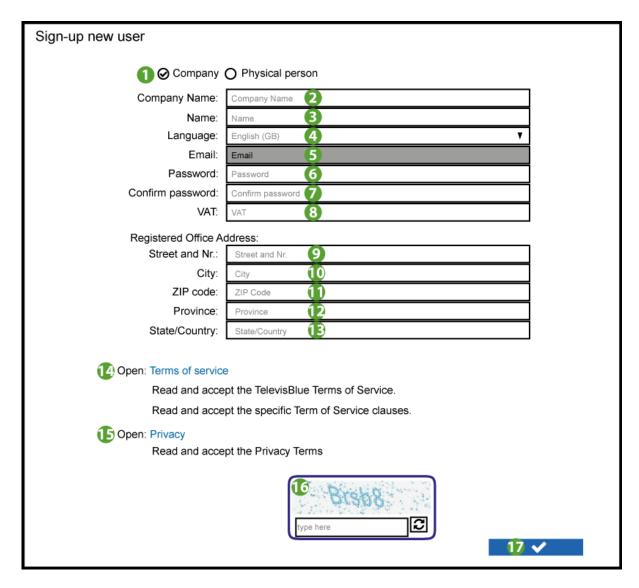
+	Selection Box	Adds a new network controller search address	
1 2 3	Address selection	Goes to the Select addresses page	
▼/ ▼	Decreasing order	Orders addresses, models or protocols in decreasing order or not	
A /	Increasing order	Orders addresses, models or protocols in increasing order or not	
!!! / !!!	Groupings	Groups models or protocols or not	
*	Recipient user list	Imports the whole list of user recipients into the site	
O	Download Report	Downloads the selected PDF report stored on the cloud	
	Open	Open	
1	Replacement	Gateway replacement	
	Shutdown	License grace period expired. Contact Eliwell <u>Useful</u> numbers	

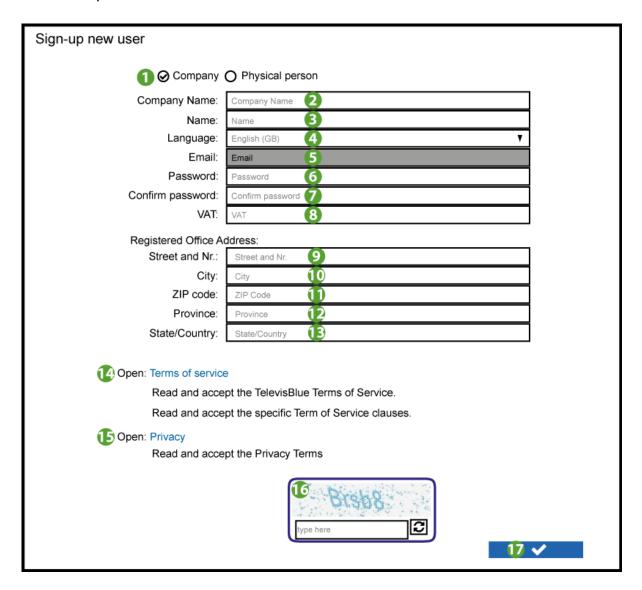
ACCESS

REGISTRATION OF A NEW COMPANY

To create a new company account, follow the instructions below:







- Type of user: Company. NOTE. You must register as a Company in order to be a gateway owner
- 2. Company Name: official name of the company
- 3. Name: Name and Surname of employee
- 4. **Language**: Selects the language to use in the screens (drop-down menu)
- Email: user email NOTE: the email must be valid and will become the user name
- Password: Enter the Password.
 NOTE: The Password must contain at least 6 characters and at least one number (0...9)
- 7. Confirm Password: Re-enter the Password
- 8. VAT Reg. No.: Company VAT number

- 9. Street and No.: Enter the company address
- 10. City: Enter the city where the company headquarters are
- 11. **ZIP Code**: Enter the company ZIP code
- 12. **Province**: Enter the Province of the company headquarters
- 13. State/Country: Enter the country of the company
- 14. **Terms of service**: read the contents, select the check-boxes at the end of the text and close the box by clicking on the X in the top right corner.



WARNING: you must access the page and read the conditions

- 15. Privacy: read the contents, select the check-boxes at the end of the text and close the box by clicking on the X in the top right corner.

WARNING: you must access the page and read the conditions

- 16. Captcha: control code. If the characters are not legible press! to generate a new code
- 17. Closes the screen and goes to the <u>Site list</u> page.



CAUTION: the email cannot be used to create a new account

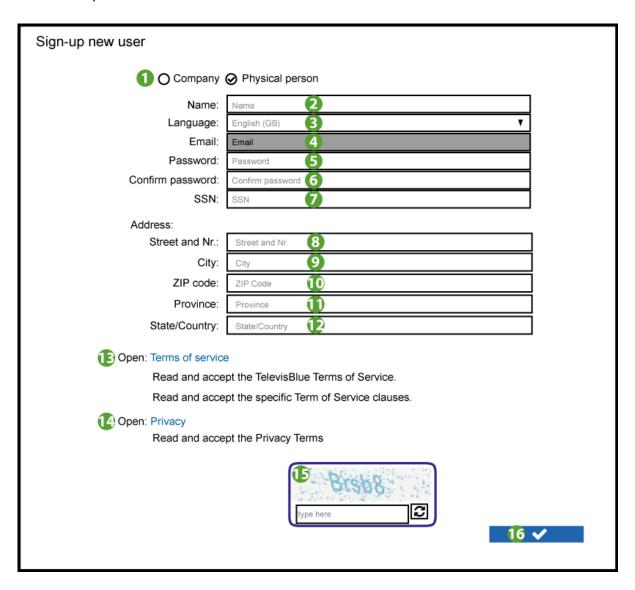
18. After registration the new User will receive an email with the instructions for confirming and completing the registration procedure.

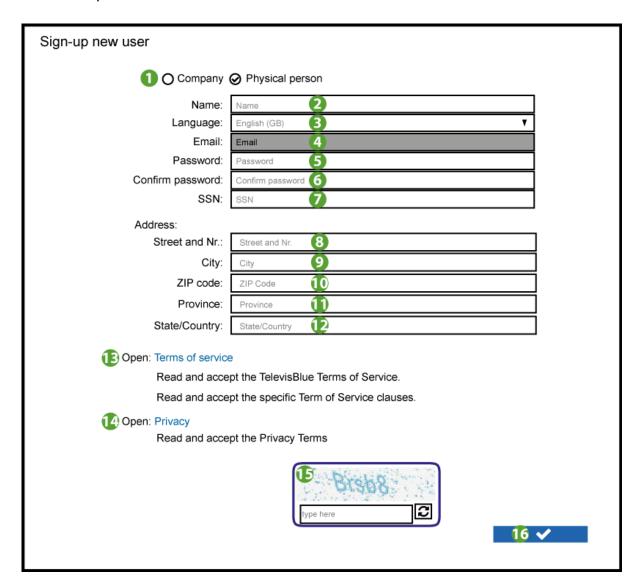


REGISTRATION OF A NEW PRIVATE USER

From top to bottom, the fields compiled/to be compiled are:







1. Type of user: Physical person

2. Name: Name and Surname

3. **Language**: Selects the language to use in the screens (drop-down menu)

4. Email: user email - NOTE: the email must be valid and will become the user name

5. Password: Enter the Password

NOTE: The Password must contain at least 6 characters and at least one number (0...9)

6. Confirm Password: Re-enter the Password to confirm

7. **SSN**: SSN

8. Street and Nr.: Enter your address

9. City: Enter your city

10. **ZIP Code**: Enter your ZIP Code

11. **Province**: Enter your Province

12. **State/Country**: Enter your country

13. Terms of service: read the contents, select the check-boxes at the end of the text and close the box by clicking on the X in the top right corner.



WARNING: you must access the page and read the conditions

14. Privacy: read the contents, select the check-boxes at the end of the text and close the box by clicking on the X in the top right corner.



MARNING: you must access the page and read the conditions

- 15. Captcha: control code. If the characters are not legible press! to generate a new code
- 16. : closes the screen and goes to the <u>Site list</u> page.



CAUTION: the email cannot be used to create a new account

17. After registration the new User will receive an email with the instructions for confirming and completing the registration procedure.

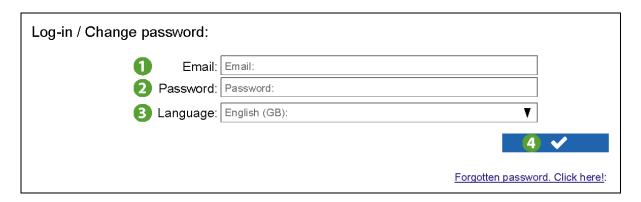


LOG-IN / CHANGE USER (Access)

From top to bottom, the fields to be compiled are:



Log-in / Change password: Email: Email: Password: Password: B Language: English (GB): Forgotten password. Click here!:



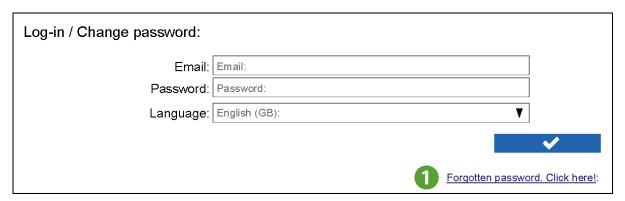
- 1. **Email**: enter your email address (user name)
- Password: enter your password. NOTE. After x number of failed attempts, the
 account will be blocked. The words user locked out appear in red
 Contact <u>Technical Support</u>
- 3. Language: Select the language to use in the screens (drop-down menu)
- 4. closes the screen and goes to the <u>Site list</u> page.

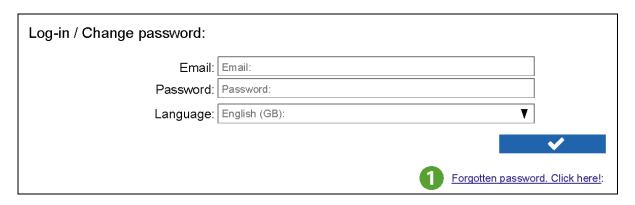


FORGOTTEN YOUR PASSWORD? Click here! (RESET)

From top to bottom, the fields to be compiled are:







1. Press "Password forgotten. Click here!"

The following screen appears:

Email confirmation

A confirmation email message will be sent to eliwell.televisblue@gmail.com. You are requested to click on the link present in the email (or copy and paste the link into your browser address bar) within 24h to complete the email validation process. Click OK to send the email now.



 OK: sends a link to your email account from "noreply@televisblue.com" to enter a new password.

In the screen that appears, enter the new password and below enter it again to confirm.

2. **Cancel**: cancels the change password request.

NOTE: Check for incoming messages in the post box. If you do not receive confirmation via e-mail of your change of password, check in spam and, if necessary, change the spam filter by adding the sender "noreply@televisblue.com" to the list of reliable recipients.



SITE LIST

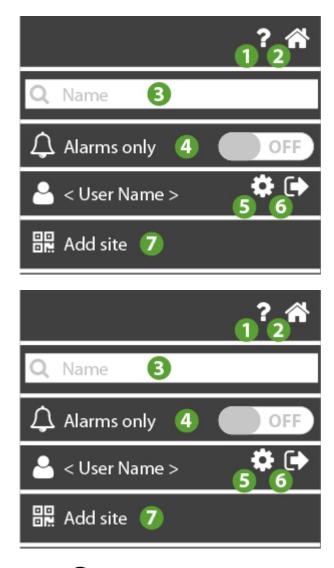
SITE LIST

Title bar

1. **X**: quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Menu bar

This area includes:



- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.

- 3. **Q**: filters the sites by name, address and company
- 4. OFF displays all sites; ON displays only the sites with new alarms
- 5. soes to the User Settings page.
- 6. equits the programme. **NOTE**: If pressed a pop-up window appears to confirm.
- 7. goes to the Add site page

Data window

The information includes:



- 1. Tindicates the site status:
 - (GREEN): site running
 - (YELLOW): site with one or more alarms already viewed
 - (RED): site with one or more new alarms

- 2. x/y indicates the number of new alarms (x) and the total number of alarms (y)
- 3. : indicates communication down between the site and the gateway. The number t indicates how long the communication has been down
- 4. Site name: set in Site info
- 5. Company name: set in Site info
- 6. Indicates the day/time (in the site time zone) when data was last received from the gateway.

NOTE. Check the gateway time zone

NOTE. The default time zone is UTC. The system does not take summer time into account.

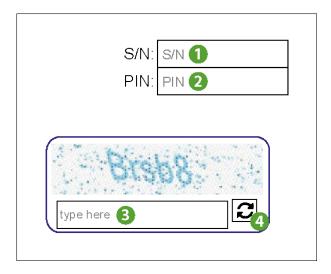
ADD SITE

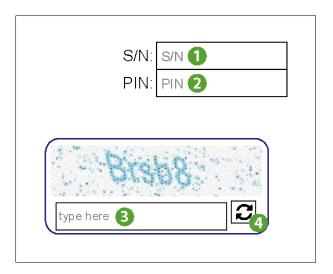
Title bar

1. **X**: quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The fields to be compiled are:





- 1. **S/N**: enter the serial code on the TelevisBlue barcode
- 2. **PIN**: enter the PIN (given in the "Product Activation PIN" document enclosed with the device)
- 3. type here: enter the check code written above
- 4. **C**: updates the check code if not clear

Contextual Controls

1. Stores the entered data. NOTE: once the site is registered, always run a scan/configuration (see Network Scanning)

REPLACEMENT GATEWAY

Title bar

1. **X**: quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The fields to be compiled are:



New S/N: New S/N

New S/N: New S/N

1. **New S/N**: enter the serial code on the TelevisBlue barcode

Contextual Controls

1. Stores the entered data. NOTE: once the site is registered, always run a scan/configuration (see Network Scanning)

CONFIGURATION

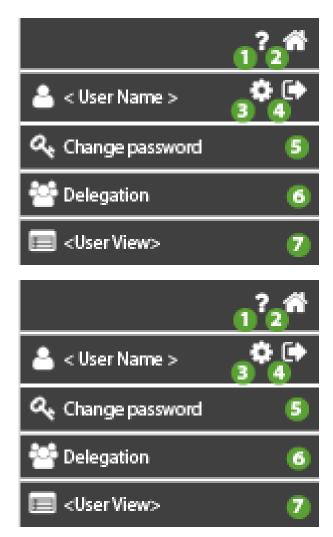
USER SETTINGS

Title bar

1. **X**: closes the screen and goes to the <u>Site list</u> page.

Menu bar

This area includes:



- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.

- 3. **:** not active.
- 4. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.
- 5. Spees to the Change password page.
- 6. goes to the <u>Delegations</u> page.
- 7. User View> goes to <u>User Views</u> page. **NOTE**: There are three kinds of user (and user views):
 - a. Enterprise **user** (enterprise **view**)
 - b. user Reference Delegate (view reference delegate)
 - c. user Simple Delegate (viewsimple delegate)

<User View> identifies the three user views:



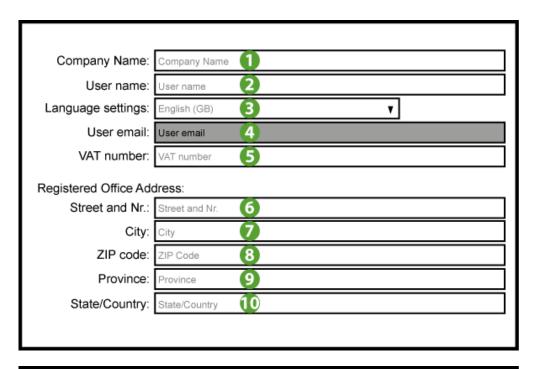
Enterprise	Reference Delegate	Simple Delegate
? 📽	? 🐔	? 🐐
🚢 < User Name >	📤 < User Name > 🌼 🕩	📤 < User Name > 🌼 🕩
ه Change password	ه Change password	ه Change password
Propertion	Pelegation	Pelegation
Enterprise View	Ref. Delegate View	Simple Delegate View

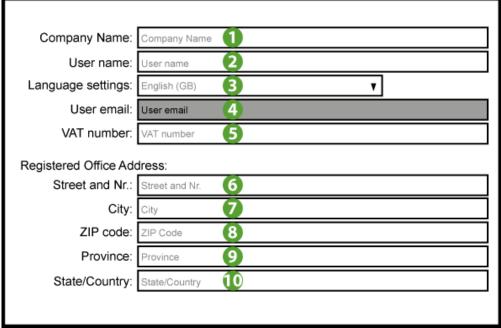
a. Enterprise	b. Reference Delegate	c. Simple Delegate
? 📽	? 🛣	? 👚
🚢 < User Name > 🌼 🕩	📤 < User Name > 🌼 🕩	📤 < User Name > 🌼 🕩
ه Change password	ه Change password	ه Change password
Pelegation	🐸 Delegation	Pelegation
Enterprise View	Ref. Delegate View	Simple Delegate View

Data window

The fields compiled/to be compiled are:







- 1. **Company Name**: enter the company name / user name
- 2. **User Name**: enter the user name to be shown on the site and in the reports
- 3. Language settings: enter the language of the software pages
- 4. User email: shows the email used for registration NOTE: this CANNOT be edited

- 5. VAT Reg. No.: enter the VAT number/ SSN
- 6. Street and Nr.: enter your address
- 7. City: enter your city
- 8. ZIP Code: enter your ZIP code
- 9. **Province**: Enter your Province
- 10. State/Country: enter your country
- 11. save the entered data.

CHANGE PASSWORD

Title bar

1. **X**: closes the screen and goes to the <u>User Settings</u> page.

Menu bar

This area includes:





- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. accepted to the Site list page.
- 3. soes to the <u>User Settings</u> page.
- 4. equits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The fields to be compiled are:

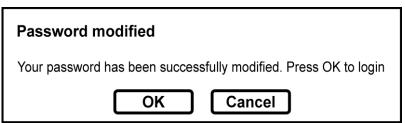
0	Current password:	
2	New password:]
3	Confirm new password:	
0	Current password:	
2	New password:	
3	Confirm new password:]

- 1. Current password: Enter your current password
- New password: Enter the new password
 NOTE: The Password must contain at least 6 characters and at least one number (0...9)
- 3. Confirm new password: Re-enter the new password to confirm

Contextual Controls

- 1. stores the new password and:
- Shows a pop-up window to confirm the change





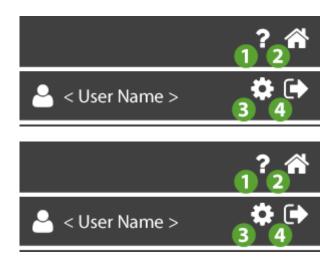
- OK: saves the new password, runs the log-out request and returns to the <u>Access</u>
 page
- Cancel: cancels the change entered

DELEGATIONS

Title bar

1. **X**: closes the screen and goes to the <u>User Settings</u> page.

Menu bar

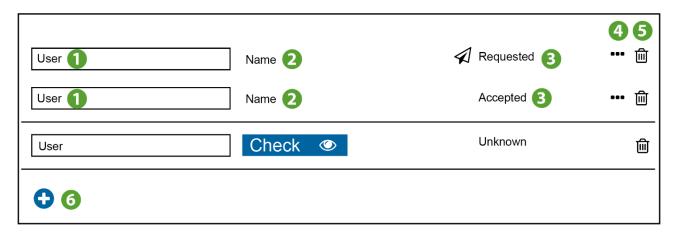


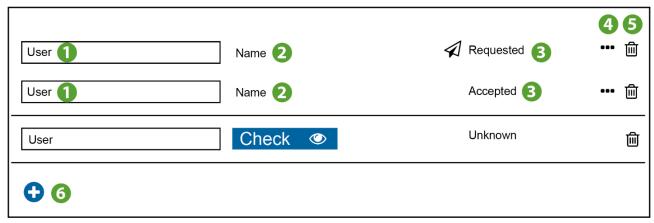
- 1. **3**: opens the Online Help. The first screen is that of the current page.

- 3. soes to the <u>User Settings</u> page.
- 4. equits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The window shows the list of Users with delegations and the information includes:





- User: Enter the email of the User to be given the delegate (NOTE: The User must already be registered on the website www.televisblue.com)
- 2. Name: Name of the delegate
- Country: Delegation status. Unknown = not yet checked; Requested = checked, to be confirmed; Accepted = checked and confirmed.

(**NOTE**: the field will change state the first time the new Delegate accesses the programme)

- 4. used to edit the delegation. Closes the screen and goes to the <u>Delegation</u> Settings page.
- : deletes the relative delegation.
- : adds a new delegation.
 - Enter the email of the **User** and press **Check**.
 - If the control is positive, the screen closes and the <u>Delegation Settings</u> page opens.

DELEGATION CONFIGURATION

Title bar

1. **X**: closes the screen and goes to the <u>Delegations</u> page.

Data window

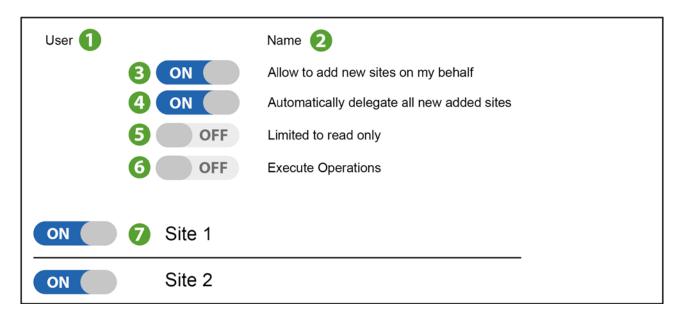
The information includes:



case A: no delegation present



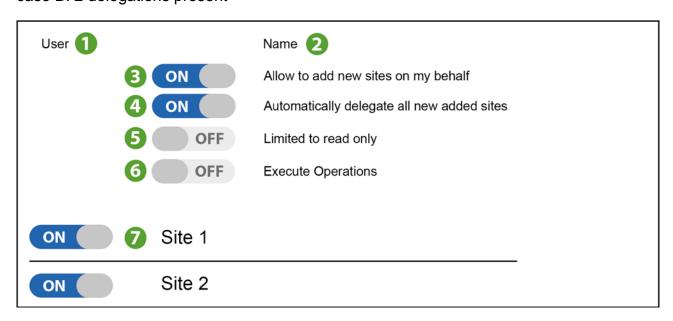
case B: 2 delegations present



case A: no delegation present



case B: 2 delegations present



1. **User**: Email of the user to be given the delegation

2. Name: Name of the delegate

3. Add sites:

ON allows you to add sites in my name

OFF does not allow you to add sites in my name

4. Automatic Delegation:

ON enters the delegation automatically every time I enter a new site

OFF does not enter the delegation automatically when I enter a new site

5. Read only:

ON allows the delegate to view the site in read-only mode (system configuration disabled)

OFF allows the delegate to configure the system (site view in read-only mode disabled)

6. **Parameters/Commands:** Enables or disables delegate for operations on Parameters/Commands

ON delegate permitted to perform operations on commands and parameters

OFF delegate not permitted to perform operations on commands and parameters

7. **Site list:** List of sites already registered in my name

NOTE: for these I must decide if I want to give the delegation or not.

Contextual Controls

- 1. Selects all the sites registered in my name.
- 2. O: deselects all the sites registered in my name.
- 3. Saves the configuration, sends the new **Delegate** an email with the instructions for accepting the delegation and returns to the **Delegations** page.

DELEGATION NOTIFICATION

Title bar

1. **X**: closes the screen and goes to the <u>User Settings</u> page.

Menu bar

This area includes:





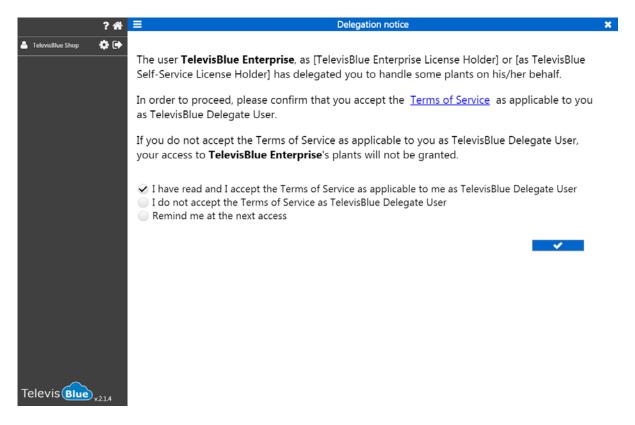


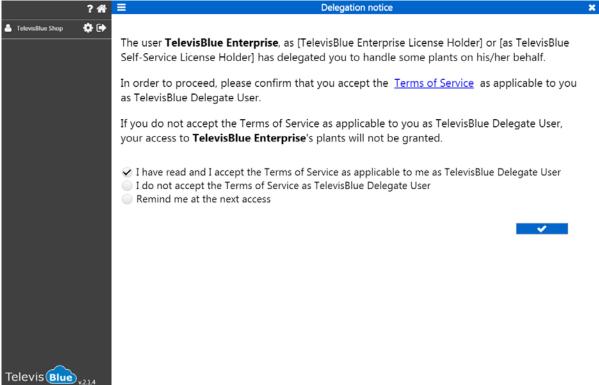
- eg: opens the Online Help. The first screen is that of the current page.
- : goes to the <u>Site list</u> page.
- : goes to the <u>User Settings</u> page.
- 4. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

This information window appears when logging-in:







We would like to inform the client that he/she has been delegated to manage certain plants in the name of and on behalf of the delegate indicated in **bold**.

In order to accept the delegation, the Service Conditions should be read by clicking on Terms of Service

• Acceptance: The conditions are accepted

Non acceptance: the conditions are not accepted

• Postpone: the decision whether to accept the conditions or not at the next log-in is put off

Contextual Controls



: close the screen and go to page Plant List.

REFERENCE DELEGATE

A user who has been delegated to manage certain sites in the name of and on behalf of the delegator is identified as **Reference Delegate** and is indicated in **bold** in the settings on the delegators page Site Information where the mail of the delegate is indicated.

The delegates mail can exist or not. In both cases he/she is delegated for all the gateways for which he/she is reference delegate.

The reference delegate can, in turn, delegate a plant which they have been assigned.

NOTE. The delegator is the person who delegates and not the reference delegate.

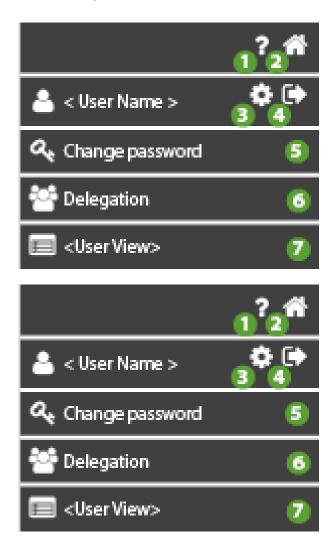
NOTE. The end delegate will report to the delegator for any kind of report or support and not with the reference delegate.

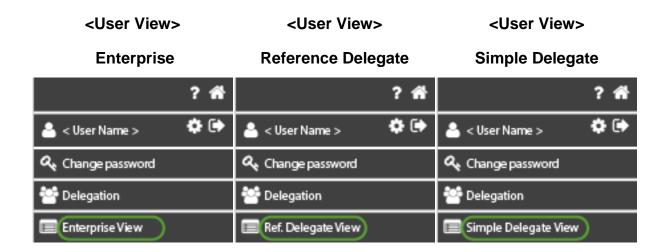
The Conditions of Service should be read before accepting the delegate. See Delegate Notification.

USER VIEWS

From User Configuration menu <User View> identifies the three user views:





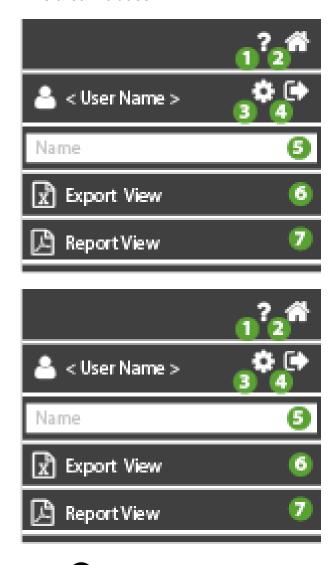


Title bar

1. **X**: closes the screen and goes to the <u>User Settings</u> page.

Menu bar





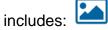
- eg: opens the Online Help. The first screen is that of the current page.
- : goes to the <u>Site list</u> page.
- : goes to the <u>User Settings</u> page.
- 4. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.
- 5. filters the sites by name, address and company
- 6. X: report of table type: excel with values in table format

7. PDF with table format values

Data window

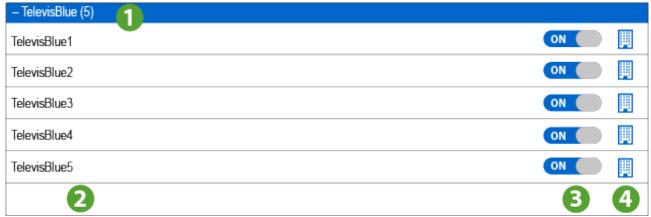
Enterprise user case

The window shows the list of delegate Users / gateways and the information









- 1. Owner: Site owner
- 2. Name: Gateway Identification number
- 3. Renewal: Status of licence renewal. ON= licence to be renewed; OFF= licence not renewed.
- 4. Access the <u>Site information</u>.

Reference Delegate user case

The window shows the list of delegate Users /gateways of the Reference Delegate and the

information includes:





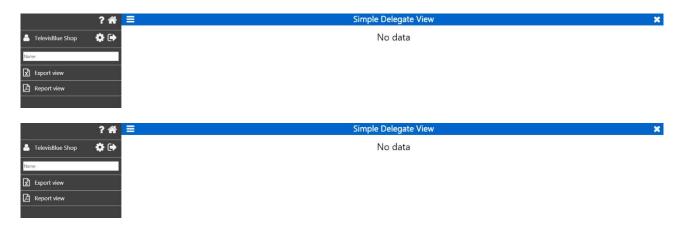
- 1. **Owner**: Site owner (in this case TelevisBlue Enterprise)
- 2. Name: Gateway Identification number
- 3. **NA**
- 4. Access the <u>Site information</u>.

Simple Delegate user case

The window shows the list of User gateways (if there are any) and the information

includes:





1. **Owner**: Site owner (in this case TelevisBlue Enterprise)

2. Name: Gateway Identification number

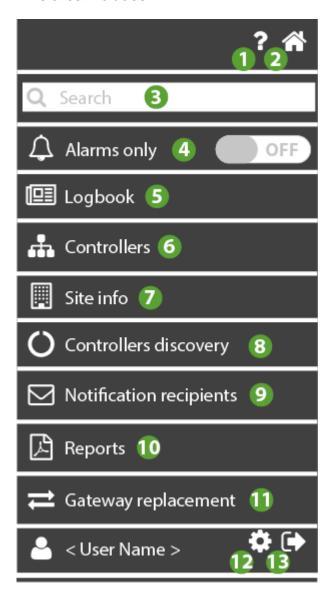
SITE

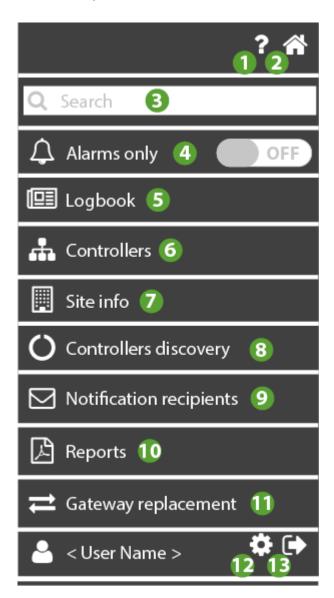
SITE

Title bar

1. **X**: closes the screen and goes to the <u>Site list</u> page.

Menu bar





- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. soes to the Site list page.
- 3. **Q**: filters the resources by name.
- 5. goes to the <u>Site logbook</u> page (accesses, alarms, notifications sent, etc.).
- 6. goes to the Controller list page.
- 7. goes to the <u>Site info</u> page (owner, name, company, etc.).

- 8. O: goes to the Controllers discovery in the network page (network scanning).
- 9. Soes to the Alarm notifications recipients page (list of alarms recipients).
- 10. goes to the Report settings page.
- 11. coes to the <u>Gateway replacement</u> page.
- 12. : goes to the <u>User configuration</u> page.
- 13. equits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.

Data window

The information includes:



- 00:02 TelevisIn (5)			
Resource 1	22.4 °C		☎ 🔳 🗠
Resource 2	22.4 °C	🛕 43m 🗘 43m	₡ ■ 🗷
Resource 3	22.5 °C	4 5	₡ ■ 🗠
Resource 4	22.2 °C		₡ ■ 🗠
Resource 5	22.6 °C		₡ ■ 🗠
2	3		678

- 00:02 TelevisIn (5)				
Resource 1	22.4 °	С	• \$ 🔳	<u>~</u>
Resource 2	22.4 °	C 🗘 43m	🗘 43m 💢 🔳	<u>~</u>
Resource 3	22.5 °	c 4	⑤ 😅 🗉	<u>~</u>
Resource 4	22.2 °	С	○ \$ ■	<u>~</u>
Resource 5	22.6 °	С	≎ \$ ≡	<u>~</u>
2	3		67	8

1. **Controller name**: name assigned to the controller.

- 2. **Resource**: name assigned to the resource
- 3. Value: value read by the resource
- 4. (RED): present if there is an alarm (one of the thresholds set in Threshold settings is exceeded). x indicates how long it has been present for.
- 4x// 4x (YELLOW): present if there is an alert (one of the thresholds set in Threshold settings is exceeded). x indicates how long it has been present for.
- :goes to the Commands and Parameters page.
- idisplays the table of data read by the selected resource (see <u>Data Table</u>).
- 8. displays the graph of the data read by the selected resource (see <u>Data Graph</u>)

Contextual Controls

1. Collapses the list of resources and shows only the list of controllers the resources belong to.

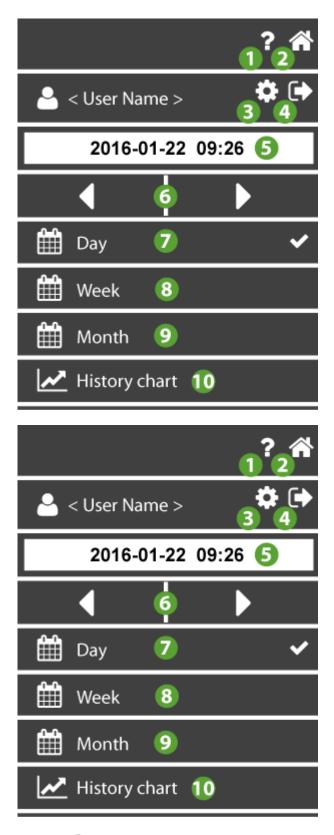
HISTORY TABLE

Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar





- 1. **?**: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.

- 3. : goes to the <u>User Settings</u> page.
- 4. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.
- 5. Date: data display start date/time.
- 6. **(*)** compared to the entered date/time and the interval selected (day/week/month)
- 7. Day: displays the data of the last day.
- 8. **Week**:displays the data of the last week.
- 9. Month: displays the data of the last month.
- 10. goes to the <u>History chart</u> page.

Data window

The information includes:



	1	From:	2016-01-22 09:26	To:	2016-01-23	09:26
--	---	-------	------------------	-----	------------	-------

2016-01-22 09:31	23.20 °C	
2016-01-22 09:46	23.70 °C	
2	3	



2016-01-22 09:31	23.20 °C	
2016-01-22 09:46	23.70 °C	
2	3	

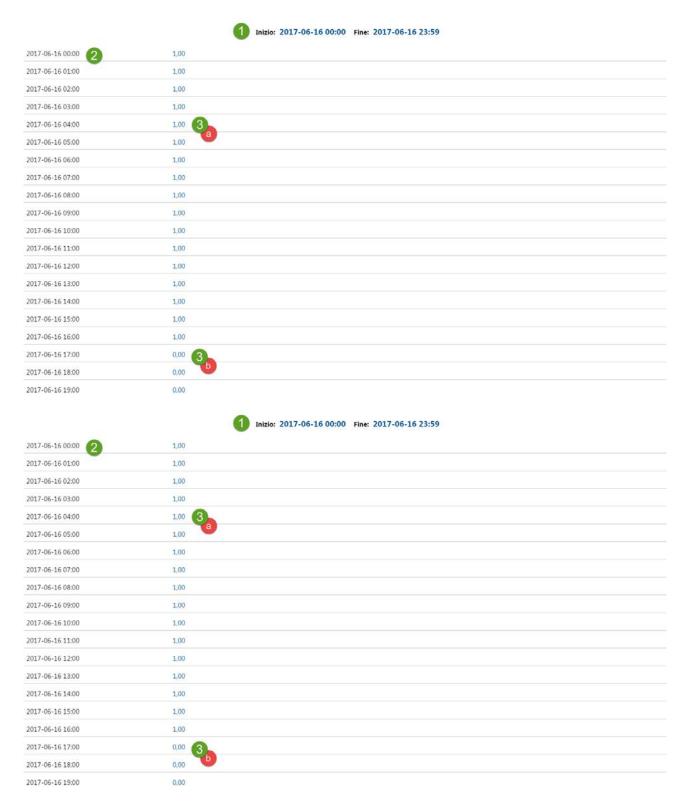
- 1. Interval: data display interval (From: start To: end).
- 2. Date: date/time of data registration

3. Value: value read at the indicated moment (date/time)

Energy resource data window

The information includes:





1. Interval: data display interval (From: start - To: end).

- 2. **Date**: date/time of data registration
- 3. Value: value read at the indicated moment (date/time)
 - a. Value (1.00): value read at the indicated moment (date/time) expressed as delta compared to the previous reading (in this case relative delta 1.00 of reading compared to the reading at 9.00)
 - b. Value (0.00): value read at the indicated moment (date/time) expressed as delta compared to the previous reading (in this case 0.00 or no change)

The example illustrates an energy gauge in kW with daily interval. If we set a weekly interval, a possible description is indicated below:

The information includes:



		Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
2017-06-12 00:00	0,00	
2017-06-13 00:00	0,00	
2017-06-14 00:00	13,70	
2017-06-15 00:00	24,30	
2017-06-16 00:00	17,00	
2017-06-17 00:00	2,00	
2017-06-18 00:00	2,00	
2017 06 12 00:00	0.00	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
	0,00	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
2017-06-13 00:00	0,00 3 a	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
2017-06-13 00:00	0,00 3 a 13,70 24 30 3	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
2017-06-13 00:00 2017-06-14 00:00 2017-06-15 00:00	0,00 3 a	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59
2017-06-12 00:00 2017-06-13 00:00 2017-06-14 00:00 2017-06-15 00:00 2017-06-16 00:00 2017-06-17 00:00	0,00 3 a 13,70 24,30 3 b	1 Inizio: 2017-06-12 00:00 Fine: 2017-06-18 23:59

1. Interval: data display interval (From: start - To: end).

2. **Date**: date/time of data registration

3. Value: value read at the indicated moment (date/time)

- value (0.00 kW): value read at the indicated moment (date/time) expressed as delta compared to the previous reading (in this case 0.00 or no change detected)
- b. Value (13.70 | 24.30 kW): value read at the indicated moment (date/time) expressed as delta compared to the previous reading (in this case relative delta of 13.70 kW on 14 June of reading compared to the readings from the previous day and 24.30 kW on 15 June of reading compared to the reading the previous day)

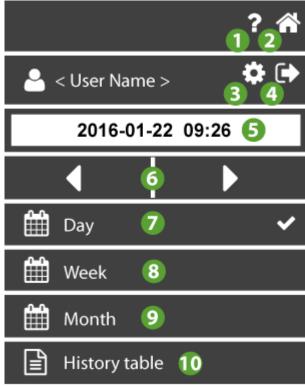
HISTORY CHART

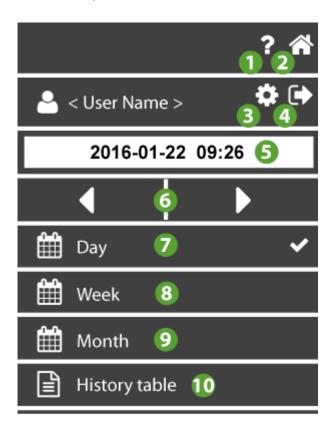
Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar







- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. accepted to the Site list page.
- 3. spees to the <u>User Settings</u> page.
- 4. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.
- 5. **Date**: data display start date and time.
- 6. **\(\bigsip \)**: displays the interval of the previous (\(\bigsip \)) or subsequent data (\(\bigsip \)) compared to the entered date/time and the interval selected (day/week/month)
- 7. Day: displays the data for the last day.
- 8. **Week**:displays the data for the last week.
- 9. Month: displays the data for the last month.
- 10. goes to the <u>History Table</u> page.

Data window

NOTE: The graph has a qualitative value and shows only a sample of the saved data. For the detail of the values, refer to the History Table

NOTE: The \mathbf{x} (abscissa) and \mathbf{y} (ordinate) axes are sized automatically according to the display period settings and relative values.

The information includes:







- 1. Interval: data display interval (From: start To: end).
- 2. **Alarm**: alarm thresholds (see <u>Threshold settings</u>).
- 3. Alert: Alert thresholds (see Threshold settings).
- 4. **Trend**: graph of value trends read by the resource
- 5. Date: date/time of data registration

Energy resource data window

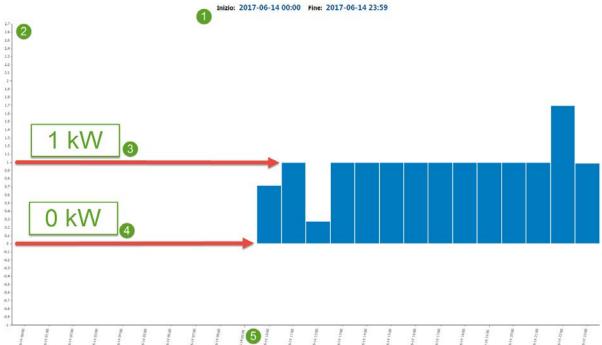
NOTE: The graph has a qualitative value and shows only a sample of the saved data. For the detail of the values, refer to the <u>History Table</u>

NOTE: The \mathbf{x} (abscissa) and \mathbf{y} (ordinate) axes are sized automatically according to the display period settings and relative values.

The information includes:







- 1. Interval: data display interval (From: start To: end).
- 2. **Delta Value:** indicated value expressed as delta compared to the previous reading (0, no delta)
- 3. **Trend | Consumption (1 kW)**: graphic trend as histogram of values read by the resource. The value read at the point it is expresses as delta compared to the

previous reading

(in this case relative delta of 1.0 kW compared to the previous reading)

- 4. Trend | Consumption (0 kW): graphic trend like histogram of values read by the resource. The value read at the time it is expressed as delta compared to the current reading (in this case relative delta of 0.0 kW compared to the previous reading or no change detected)
- 5. **Date**: date/time of data registration

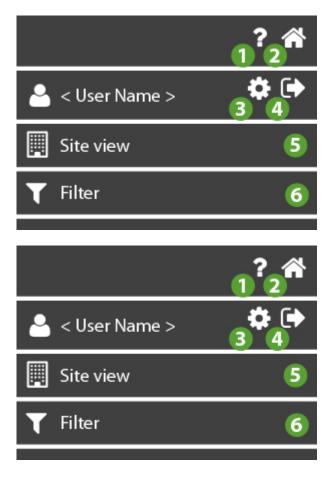
LOGBOOK

Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar





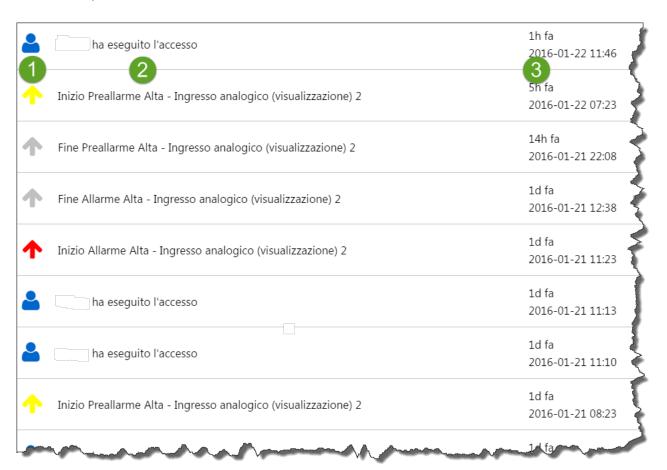
- 1. **?**: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.
- 3. : goes to the <u>User configuration</u> page.
- 4. equits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.
- 5. goes to the <u>Site info</u> page (owner, name, company, etc.).
- 6. : goes to the <u>Logbook Filter</u> page (event, date, type of event).

Data window

From left to right the information given is:



ha eseguito l'accesso	1h fa 2016-01-22 11:46
Inizio Preallarme Alta - Ingresso analogico (visualizzazione) 2	5h fa 2016-01-22 07:23
Fine Preallarme Alta - Ingresso analogico (visualizzazione) 2	14h fa 2016-01-21 22:08
Fine Allarme Alta - Ingresso analogico (visualizzazione) 2	1d fa 2016-01-21 12:38
Inizio Allarme Alta - Ingresso analogico (visualizzazione) 2	1d fa 2016-01-21 11:23
ha eseguito l'accesso	1d fa 2016-01-21 11:13
ha eseguito l'accesso	1d fa 2016-01-21 11:10
Inizio Preallarme Alta - Ingresso analogico (visualizzazione) 2	1d fa 2016-01-21 08:23



- 1. (BLUE): Operation performed by the user (access, edit, etc.).
 - (BLUE): Writing operation (Commands and parameters configuration).
 - (BLUE): Command sent to device (Commands and Parameters Configuration).
 - Or (YELLOW): Start of an alert (one of the thresholds entered in the Threshold settings) has been exceeded.
 - (RED): Start of an alarm (one of the thresholds entered in the <u>Threshold</u> settings) has been exceeded.
 - or (GREY): End of an alarm/alert.
 - (RED): Start of a controller alarm (the relative data is not stored).
 - (GREY): End of a controller alarm (the relative data is not stored).
 - A(RED): Start of an alarm.

- S(GREY): End of an alarm.
- (RED): Start of a No-Link gateway alarm (the relative data are not stored).
- (GREY): End of a No-Link gateway alarm (the relative data are not stored).
- (GREEN): Alarm/alert notifications sent (Alarm notification settings).
- 2. Description of the event indicated.
- 3. Date/ Time of the event registration.

LOGBOOK FILTER

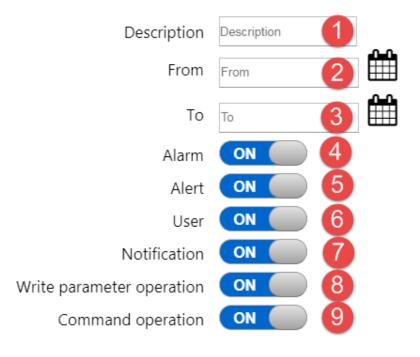
Title bar

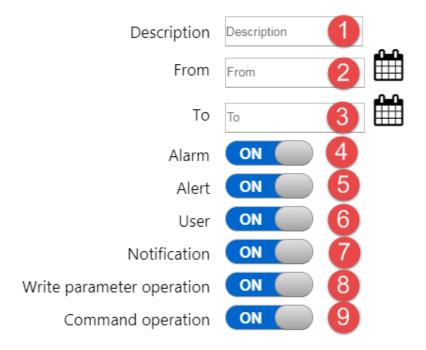
1. **X**: closes the screen and goes to the <u>Site logbook</u> page.

Data window

From top to bottom, the fields to be compiled are:







- 1. **Description**: filters the events by description
- 2. (From) selects the start date of the events to display.
- 3. (**To**) selects the end date of the events to display.
- 4. Alarm: OFF does not display the alarms; ON displays the alarms.
- 5. Alert: OFF does not display the alerts; ON displays the alerts.
- 6. **User**: **OFF** does not display the user operations; **ON** displays the user operations.
- 7. **Notification**: **OFF** does not display the notifications sent; **ON** displays the notifications sent.
- 8. **Parameter writing operation**: **OFF** does not display the parameter writing operations executed; **ON** displays the parameter writing operations executed.
- Command operation: OFF does not display the commands executed; ON displays the commands executed.

Contextual Controls

1. Confirms and starts to search for events satisfying the entered data

CONTROLLERS



Before quitting the page, always press to save any changes.

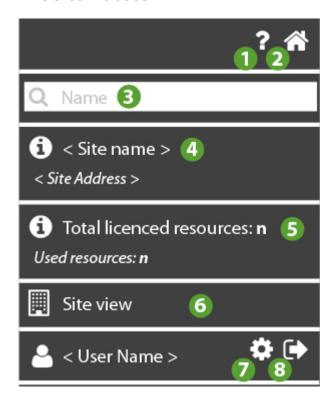
Otherwise all the operations performed on the controllers (selection/deselection of resources, threshold settings, controller enabling/disabling) will be lost.

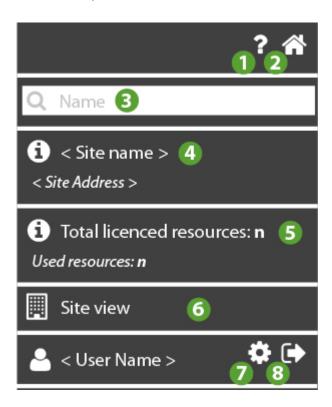
Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

NOTE: When pressed a pop-up window opens for confirmation. Save () any changes before quitting.

Menu bar



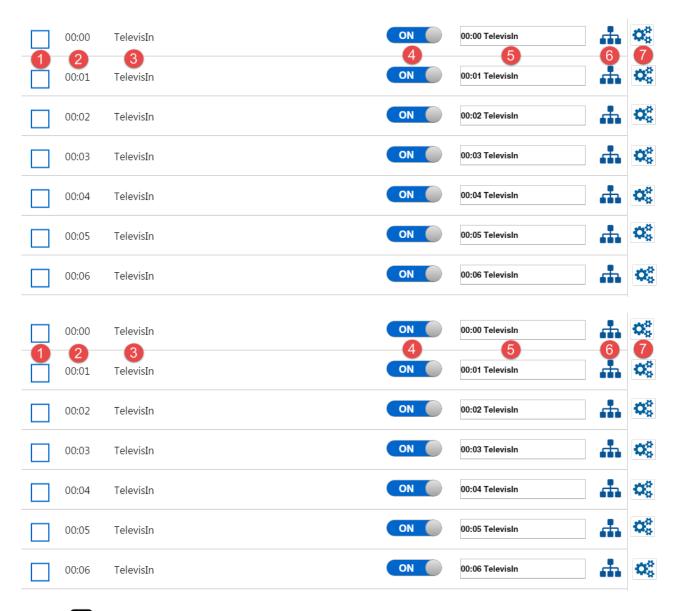


- (a): opens the Online Help. The first screen is that of the current page.
- : goes to the Site list page.
- **Q**: filters the controllers by description.
- 4. **5**: shows information concerning < Site name > and < Site address >.
- 5. 5: shows information concerning <u>Total number of resources in the license</u> and Total number of resources used.
- goes to the Site info page (owner, name, company, etc.).
- : goes to the <u>User configuration</u> page.
- 8. equits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.

Data window

The information includes:





- 1. C: controller selection box (*).
- 2. **00:00**: controller address (FAA:dEA)
- 3. **Type**: type of controller (e.g. TelevisIn)
- 4. **Controller activation**: **OFF** if the controller is not activated; **ON** if the controller is activated.
- 5. **Description**: name assigned to the controller.
- 6. goes to the <u>Controller resources</u> page.
- 7. commands and Parameters page.

(*) in the case of multiple selection, the following page is displayed: <u>Commands and Parameters</u> > Data Window > Case B: commands/parameters for multiple controllers

Contextual Controls

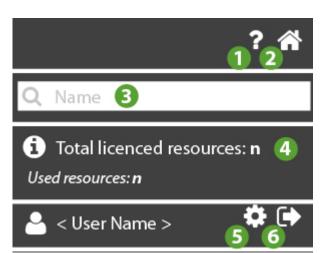
- 1. Select all controllers in the network
- 2. Copies the selected controller settings (Name, Resource name, resource selection, alarm/Alert thresholds)
- 3. Pastes the selected controller settings
- 4. Saves the configuration and goes to the <u>Site view</u> page.

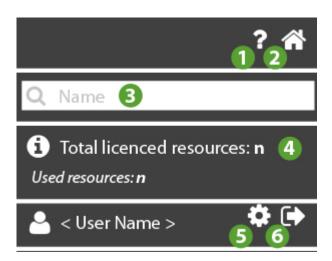
CONTROLLER RESOURCES

Title bar

1. Closes the screen and goes to the Controllers List page.

Menu bar



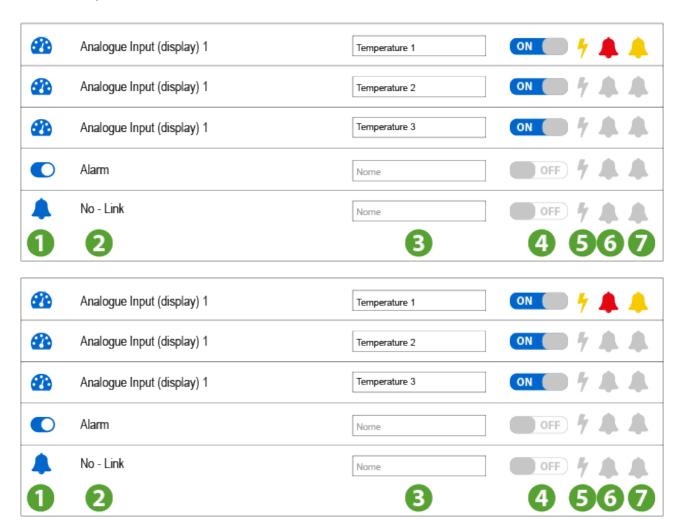


- eg: opens the Online Help. The first screen is that of the current page.
- egoes to the Site list page.
- **Q**: filters the resources by description.
- 4. Shows information concerning <u>Total number of resources in the license</u> and Total number of resources used.
- : goes to the <u>User Settings</u> page.
- 6. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The information includes:





- 1. analogue resource (probes, etc.)
 - : risorsa digitale (stand-by, ecc.)
 - E : risorsa di allarme controllore (guasto, superamento limiti, ecc.)
- 2. **Description**: resource description
- 3. **Resource**: name assigned to the resource
- 4. **Resource activation**: **OFF** if the resource is not activated; **ON** if the resources is activated.
- 5. (YELLOW): Enabled Energy Resource.
 - **7** (GREY): Energy Resource not enabled.

NOTE: when pressed the <u>Threshold settings</u> window opens

6. - (YELLOW): Alert threshold enabled.

- (GREY): No Pre-alarm threshold enabled.

NOTE: when pressed the Threshold settings window opens

7. - (RED): Alarm threshold enabled.

(GREY): No Alarm threshold enabled.

NOTE: when pressed the Threshold settings window opens

THRESHOLD SETTINGS

The threshold types are:

- A. alarm and alert
- B. energy resources

ALARM AND ALERT THRESHOLD SETTINGS

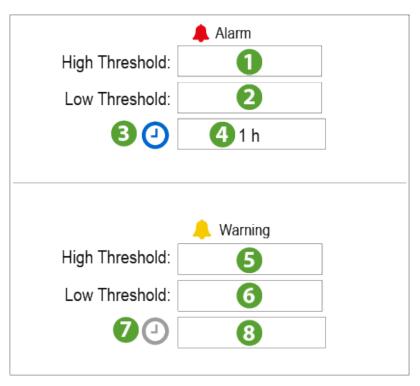
Title bar

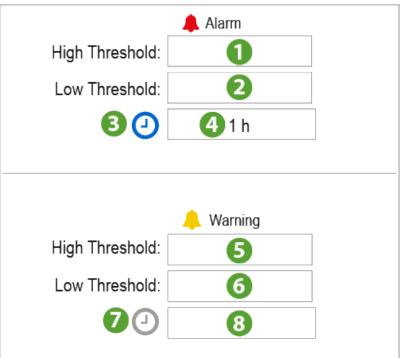
1. Closes the screen and goes to the <u>Controller resources</u> page.

Data window

From top to bottom, the fields to be compiled are:







- 1. **High Threshold Alarm -** : maximum alarm threshold.
- 2. Low Threshold Alarm -: minimum alarm threshold.
- 3. (BLUE) delay settings box active.
- 4. **Delay**: alarm activation delay (selected from the drop-down menu)

- 5. High Threshold Alert -: maximum alert threshold
- 6. Low Threshold Alert -: minimum alert threshold
- 7. O: (GREY) delay settings box blocked.
- 8. **Delay**: alarm activation delay (selected from the drop-down menu)

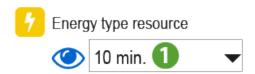
ENERGY RESOURCES THRESHOLD SETTINGS

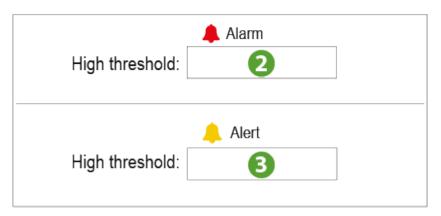
Title bar

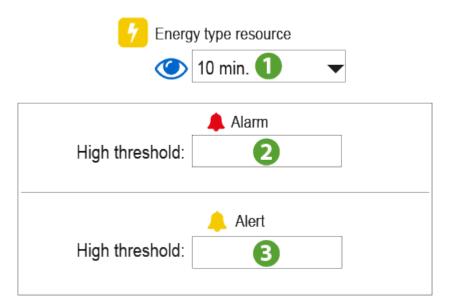
1. **X**: closes the screen and goes to the <u>Controller resources</u> page.

Data window

From top to bottom, the fields to be compiled are:







- 1. (BLUE) observation interval settings box (selected from the drop down menu).
- 2. **High Threshold Alarm -** : maximum alarm threshold.
- 3. High Threshold Alert -: maximum alert threshold

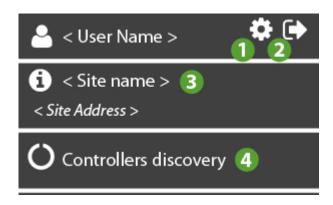
NOTE. There are no minimum thresholds and delays.

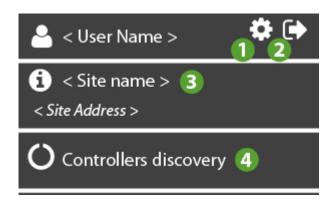
SITE INFO

Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar



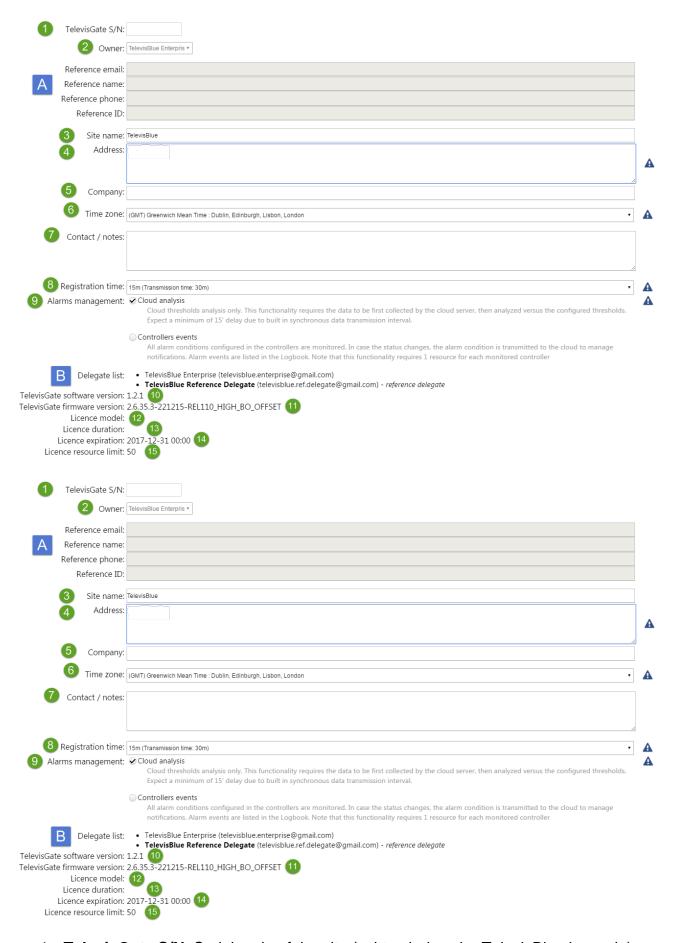


- 1. See goes to the <u>User configuration</u> page.
- 2. equits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.
- 3. **1**: shows information concerning < <u>Site name</u>> and < <u>Site address</u>>.
- 4. O: goes to the Controllers discovery page.

Data window

The fields compiled/to be compiled are:





1. **TelevisGate S/N**: Serial code of the site (written below the TelevisBlue barcode).

- 2. Owner: name of the site owner.
- 3. Site name (*): name assigned to the site.
- 4. Address (**): address/location of the site
- 5. **Company(*)**: company/user and owner of the site.
- 6. Time zone (**): time zone used by the site.
- 7. Contact / notes (*): notes field (contact person, notes, etc.).
- 8. **Registration time (***)**: registration interval.
- 9. Alarms management: type of alarm management:
 - Cloud analysis(§): manages the cloud alarms (Alarm and Alert thresholds).

NOTE: it is in any case possible to monitor a specific controller alarm but each alarm will use a resource.

- Controllers events (§§): manages cloud alarms (Alarm and Alert thresholds) and controller alarms.

NOTE: all controller alarm resources will use a single resource. Only one alarm will be displayed and will not be stored.

- TelevisGate software version: version of the software in the TelevisGate.
- 11. **TelevisGate**, **firmware version**: version of the firmware in the TelevisGate.
- 12. **Model license**: model of the TelevisBlue purchased.
- 13. **License length**: months of validity of the license.
- 14. License expiry:date/ time of the license expiry.
- 15. License resource limit: maximum number of resources.
- (§) Analysis of data recorded on the cloud only.

This function requires that the data be collected on the server before the analysis of the configured thresholds.

Consider at least 15 minutes' delay due to the pre-set interval of the periodic data transmission.

(§§) All the alarm conditions configured in the controllers are monitored.

If the status changes, the alarm condition is sent to the cloud to activate the notifications. The alarm events are listed in the logbook. Note that this function requires 1 resource for each controller monitored

- (*): the information entered is linked to the user and not to the site (it changes from user to user)
- (**): the information entered is linked to the sites and not the user (the same for all)
- (***): consider at least 15 minutes' delay due to the preset interval of the periodic data transmission.

Enterprise data window

The following information is only visible to enterprise type users, setting established by Eliwell.

Contact Sales Office for further information

- A. **Delegate References**: data relating to the delegate:
 - Reference e-mail: e-mail of delegate obligatory field
 - Reference name: name of the delegate
 - Reference phone: delegate's phone number
 - Reference ID: delegate's unambiguous code
- B. **Delegate List**: List of delegates: in **bold** the Delegate References are indicated.

Contextual Controls

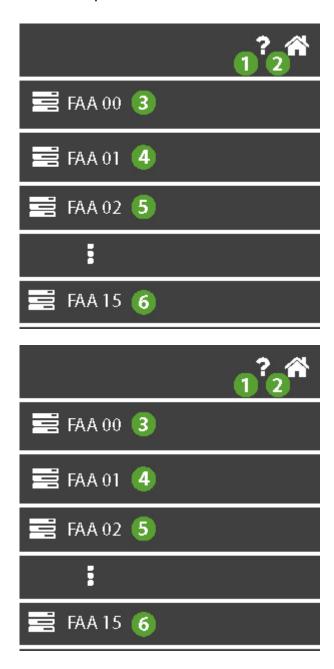
1. Confirms and stores the entered data.

CONTROLLERS DISCOVERY

Title bar

1. Closes the screen and goes to the <u>Site view</u> page.

Menu bar



- 1. **②**: opens the Online Help. The first screen is that of the current page.
- 2. accepted to the Site list page.
- 3. **FAA 00**: selects all the addresses with FAA = 00 and $dEA = 00 \dots 15$.
- 4. **FAA 01**: selects all the addresses with FAA = 01 and $dEA = 00 \dots 15$.
- 5. **FAA 02**: selects all the addresses with FAA = 02 and dEA = 00 ... 15.

:

4. **FAA 15**: selects all the addresses with FAA = 15 and $dEA = 00 \dots 15$.

Data window

From top to bottom, the fields compiled/to be compiled are:





3 Addresses to add: 256

1	From a	address	(2	2 To address		
	14	14		13	13	
	15	15		14	14	
	0	0	-	15	15	
	1	1		0	0	
	2	2		1	1	

- 3 Addresses to add: 256
- 1. **From address**: search start address (e.g. FAA = 0 and dEA = 0).
- 2. **To address**: search end address (e.g. FAA = 15 and dEA = 15).
- 3. Addresses to add: number of addresses to scan (automatically calculated according to the values set in points 1 and 2).

Contextual Controls

1. Confirms and goes to the Address Selection page.

ADDRESS SELECTION

Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar

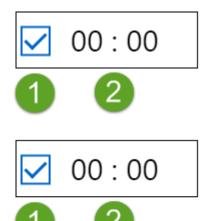
This area includes:



- 1. P: opens the Online Help. The first screen is that of the current page.
- 3. goes to the <u>Site view</u> page.
- 4. soes to the <u>User Settings</u> page.
- 5. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

A list of addresses resulting from the selection done in the <u>Controllers discovery</u> page appears and:



- 1. / : the relative address (FAA:dEA) is deselected and will not be scanned.
 - / : the relative address (FAA:dEA) is selected and will be scanned.
- 2. Address: address to be scanned (e.g. 00:00).

Contextual Controls

- 1. Deselects all the addresses
- 2. : Adds a new address
- 3. ill: deletes all selected addresses (present)
- 4. Saves and starts scanning. Then goes to the Controller Selection page.

CONTROLLER SELECTION

Title bar

1. Closes the screen having displayed a pop-up window to confirm acceptance of data loss and goes to the <u>Address Selection</u> page.

Menu bar



1. See : goes to the <u>User Settings</u> page.

2. equits the programme. **NOTE**: If pressed a pop-up window appears to confirm. 3. goes to the Address Selection page. اً: deselects all the controllers : starts to scan the resources of the selected controllers. Then goes to the Controller list page. (xx: indicates the scanning time estimated in seconds). Q: filters the controllers by name. 7. Address: orders the controllers by address. - decreasing order active; no decreasing order. - increasing order active; : no increasing order. 8. **Model**: order/grouping by model. grouping active; ino grouping. - decreasing order active; no decreasing order. - increasing order active; : no increasing order. 9. **Protocol**: order/grouping by protocol. grouping active; : no grouping. - clear decreasing order active; clearly in order. - increasing order active; : no increasing order. **Data window** The information includes:

00:02 - TelevisIn (uNet)



- 1. / C: controller deselected and will not be scanned.
 - / : controller selected and will be scanned.
- 2. Controller: controller description.

Contextual Controls

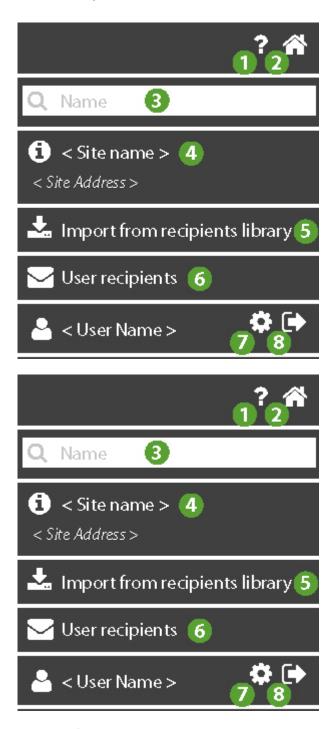
- 1. Closes the screen and goes to the <u>Address Selection</u> page.
- 2. deselects all controllers.
- 3. Saves and starts scanning. Then goes to the <u>Site view</u> page.

NOTIFICATIONS RECIPIENTS

Title bar

1. **X**: closes the screen and goes to the <u>Site view</u> page.

Menu bar

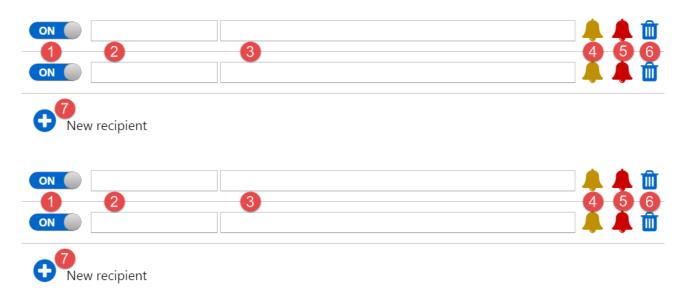


- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.
- 3. **Q**: filters notifications recipients by name and email.
- 4. **1.** shows information concerning <Site name> and <Site address>.

- 5. imports all the notification "Recipients list" (See).
- 6. eyes to the Recipients List page. **NOTE**: This list is at User and not at Site level.
- 7. soes to the <u>User Settings</u> page.
- 8. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

From left to right the information given is:



- 1. Recipient activation: OFF if the recipient is not active; ON if the recipient is active.
- 2. Name: name assigned to the notifications recipient.
- 3. **Email**: email of the notifications recipient (they do not have to be registered in the **www.televisblue.com** portal).
- 4. (YELLOW): the user will receive an email if an alert is active.
 - (GREY): the user will not receive an email if an Alert is active.

NOTE: To pass from one condition to the other, click on the icon.

- 5. (RED): the user will receive an email if an alarm is active.
 - (GREY): the user will not receive an email if an alarm is active.

NOTE: To pass from one condition to the other, click on the icon.

- 6. deletes the relative recipient.
- 7. contact and the state of the

Contextual Controls

1. Saves the settings and goes to the <u>Site view</u> page.

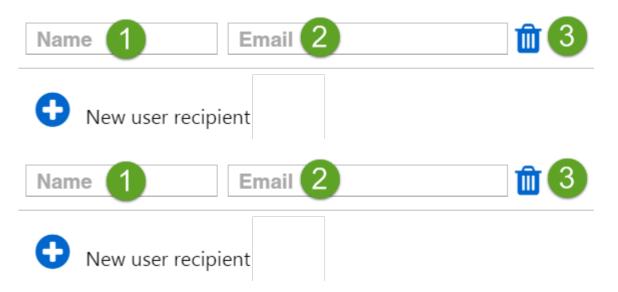
RECIPIENTS LIST

Title bar

1. **X**: closes the screen and goes to the <u>Notifications recipients</u> page.

Data window

The fields to be compiled are:



- 1. Name: name assigned to the notifications recipient.
- Email: email of the notifications recipient (they do not have to be registered in the www.televisblue.com portal).

- 3. deletes the relative recipient.
- 4. c adds a new recipient.

NOTE: the recipients list is at user and not site level.

Contextual Controls

1. Saves the settings and goes to the <u>Site view</u> page.

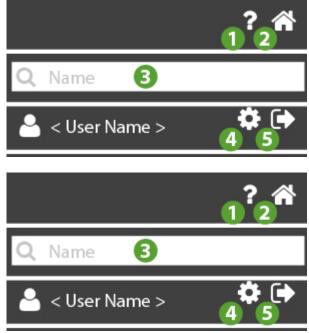
REPORTS

Title bar

1. **X**/ closes the screen and goes to the <u>Site View</u>.

Menu bar





- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. a: goes to the <u>Site list</u> page.

- 3. **Q**: filters the reports by name.
- 4. soes to the User Settings page.
- 5. quits the programme. **NOTE**: If pressed a pop-up window appears to confirm.

Data window

The information includes:





- 1. **Name**: name assigned to the report.
- 2. **Frequency**: reporting frequency (daily/ weekly / monthly).
 - Daily: the report will be available the next day
 - Weekly: the report will be available the following Monday
 - Monthly: the report will be available on the first day of the next month
- 3. : used to edit the report. Closes the screen and goes to the Report configuration page.

- 4. deletes the relative report. **WARNING**: deleting a report also deletes all the PDF copies of the report saved on the cloud.
- 5. : accesses all PDF copies of the report saved on the cloud (identified by the date of execution) and downloaded by pressing the icon
- : adds a new report. Closes the screen and goes to the Report configuration page.

REPORT CONFIGURATION

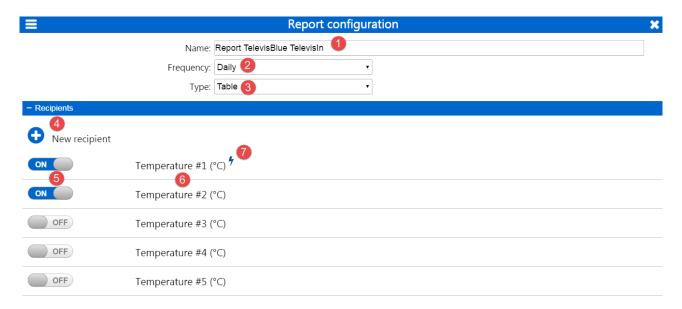
Title bar

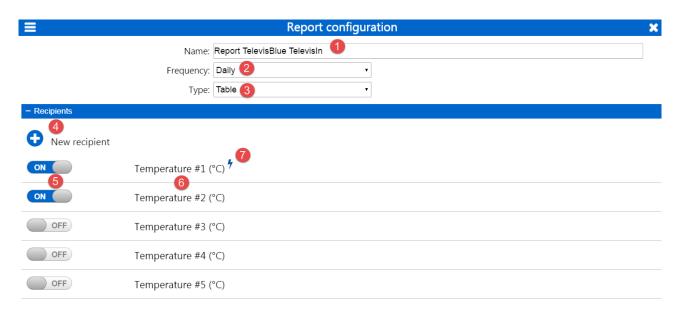
1. Closes the screen and goes to the Report List page.

Data window

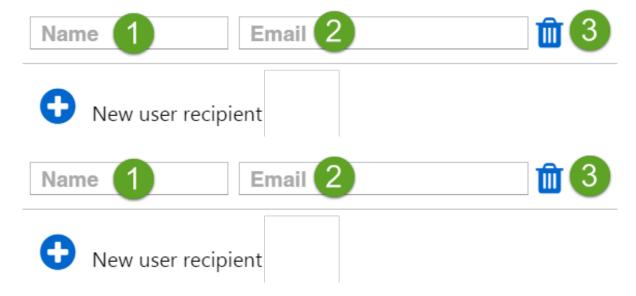
From top to bottom, the fields are:







- 1. **Name**: name assigned to the report.
- 2. **Frequency**: reporting frequency (daily/ weekly / monthly).
- 3. **Type**: report type (HACCP, table type, export type).
 - HACCP report
 - Table type report: PDF with value in table format
 - export type report
- 4. New user recipient adds a new report recipient:



3.

1. Name: name assigned to the notifications recipient.

- 2. Email: email of the report recipient (they do not have to be registered with the www.televisblue.com portal).
- 3. deletes the report recipient.
- 4. **Resource**: **OFF** the resource will not be entered in the report; **ON** the resource will be entered in the report.
- 5. **Description**: description of the resource.
- 6. If the resource is an energy type, there is the icon

Contextual Controls

- downloads a copy of the report just configured in real time. See How to read the reports.
- 2. C: selects all resources.
- 3. O: deselects all resources.
- Saves the report just configured and goes to the Report list page.

HOW TO READ THE REPORT

There can be three kinds of reports:

- 1. HACCP. Exportation in PDF format conforms to requirements of HACCP regulations. The report starts at midnight with hourly frequency.
- 2. Table. Exportation in PDF format. Each resource is viewed separately in table form and split up by type (general resource or energy type resource).
 - see Resources and Energy Resource examples
- 3. Export. Exportation in Excel format. The report starts at midnight. The resources are viewed on adjacent columns.

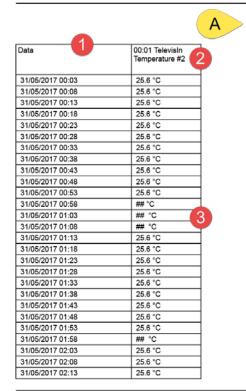
Resources

Report page resources:



TelevisBlue





Report TelevisBlue TelevisIn | Creato: 01/06/2017 01:07 - Da 31/05/2017 00:00 A 31/05/2017 23:59

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TelevisBlue



Data 00:01 TelevisIn Temperature #2 31/05/2017 00:03 25.6 °C 31/05/2017 00:08 25.6 °C 31/05/2017 00:13 25.6 °C 31/05/2017 00:18 25.6 °C 31/05/2017 00:23 25.6 °C 31/05/2017 00:28 25.6 °C 31/05/2017 00:33 25.6 °C 31/05/2017 00:38 25.6 °C 31/05/2017 00:43 25.6 °C 31/05/2017 00:48 25.6 °C 31/05/2017 00:53 25.6 °C 31/05/2017 00:58 ## °C 31/05/2017 01:03 ## °C 3 31/05/2017 01:08 ## °C 31/05/2017 01:13 25.6 °C 31/05/2017 01:18 25.6 °C 31/05/2017 01:23 25.6 °C 31/05/2017 01:28 25.6 °C 31/05/2017 01:33 25.6 °C 31/05/2017 01:38 25.6 °C 31/05/2017 01:43 25.6 °C 31/05/2017 01:48 25.6 °C 31/05/2017 01:53 25.6 °C 31/05/2017 01:58 31/05/2017 02:03 25.6 °C 31/05/2017 02:08 25.6 °C

31/05/2017 02:13 25.6 °C

Report TelevisBlue TelevisIn | Creato: 01/06/2017 01:07 - Da 31/05/2017 00:00 A 31/05/2017 23:59

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A. Resource type

Tabella dati risorse

Tabella dati risorse

- 1. Date and time of registration interval.
- 2. Value read
- 3. Example of failed communication gateway (## °C to replace value read by probe) In the event of a probe error '*' is displayed in replacement of the value read by the probe

In the event of a no link value read, '---' is displayed in replacement of the value read by the probe

Energy resources

Energy Resource report page:



TelevisBlue



A Tabella dati risorse di energia

Data	00:01 TelevisIn Temperature #1		
31/05/2017 00:00	0 °C		
31/05/2017 01:00	0 °C		
31/05/2017 02:00	0 °C		
31/05/2017 03:00	0 °C		
31/05/2017 04:00	0 °C		
31/05/2017 05:00	0 °C		
31/05/2017 06:00	-0.8 °C		
31/05/2017 07:00	-0.5 °C		
31/05/2017 08:00	0.1 °C		
31/05/2017 09:00	0 °C		
31/05/2017 10:00	0 °C		
31/05/2017 11:00	0 °C		
31/05/2017 12:00	0 °C		
31/05/2017 13:00	0 °C		
31/05/2017 14:00	0 °C		
31/05/2017 15:00	-0.1 °C		
31/05/2017 16:00	-0.4 °C		
31/05/2017 17:00	-0.28 °C		
31/05/2017 18:00	1.18 °C		
31/05/2017 19:00	0.4 °C		
31/05/2017 20:00	0.2 °C		
31/05/2017 21:00	0 °C		
31/05/2017 22:00	0 °C		
31/05/2017 23:00	0 °C		

Report TelevisBlue TelevisIn | Creato: 01/06/2017 01:07 - Da 31/05/2017 00:00 A 31/05/2017 23:59





A Tabella dati risorse di energia

Data 1	00:01 TelevisIn Temperature #1		
31/05/2017 00:00	0 °C		
31/05/2017 01:00	0 °C		
31/05/2017 02:00	0 °C		
31/05/2017 03:00	0 °C		
31/05/2017 04:00	0 °C		
31/05/2017 05:00	0 °C		
31/05/2017 06:00	-0.8 °C		
31/05/2017 07:00	-0.5 °C		
31/05/2017 08:00	0.1 °C		
31/05/2017 09:00	0 °C		
31/05/2017 10:00	0 °C		
31/05/2017 11:00	0 ℃		
31/05/2017 12:00	0 °C		
31/05/2017 13:00	0 °C		
31/05/2017 14:00	0 °C		
31/05/2017 15:00	-0.1 °C		
31/05/2017 16:00	-0.4 °C		
31/05/2017 17:00	-0.28 °C		
31/05/2017 18:00	1.18 °C		
31/05/2017 19:00	0.4 °C		
31/05/2017 20:00	0.2 °C		
31/05/2017 21:00	0 °C		
31/05/2017 22:00	0 °C		
31/05/2017 23:00	0 °C		

Report TelevisBlue TelevisIn | Creato: 01/06/2017 01:07 - Da 31/05/2017 00:00 A 31/05/2017 23:59

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A. Resource type

- 1. Date and time of registration interval.
- 2. Value read. For energy type resources, it is the delta of the value read compared to the previous reading

NOTE. Unlike other resources, the alarm threshold does not have an actual return but is punctual.

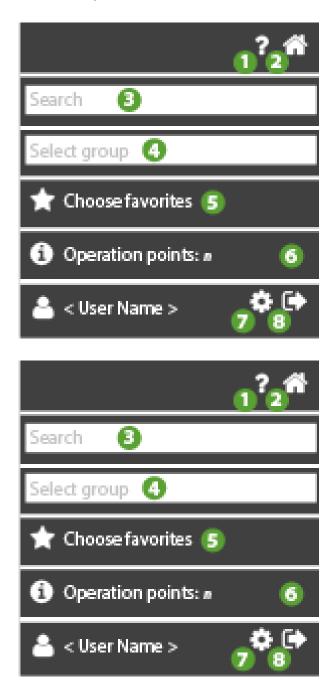
COMMANDS AND PARAMETERS

Title bar

1. **X**: closes the screen and returns to the <u>Site view</u> or <u>Controllers</u> page.

Menu bar





- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. accepted to the Site list page.
- 3. **Search**: filters the parameters by description.
- 4. **Select Group**: filters by parameter type.

 For example, the most common parameter groups are:
 - Compressor
 - Defrost

- Fans
- 5. Select favorites: goes to the <u>commands and parameters selection</u> page
 - : selected command/parameter
 - : selected command/parameter
- 6. 6: displays information regarding the <u>Total number of operations permitted</u>.
- 7. Signes to the <u>User configuration</u> page.
- 8. quits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.

Select one or more controllers from the Controllers page

With just one controller selected, see case A

With more than one controller selected (example) see case B





- 1. controller selection
- 2. access to this page

Once selected, the controller/s are to be added to the favorites. See the commands and parameters selection page

Data window

case A: commands/parameters for single controller

The information includes:



	Selection of analogue input type 1 (H00)	0 <=	<= 2	new value
	Count interval for activation of digital input 1 (Ei1)	0 <=	<= 200	new value
	Alarm tripping differential (AFd)	0.1 <=	<= 15.0	new value
	Alarm mode (absolute and relative) probe 1 $(\land t1)$	False <=	<= True	new value
	Probe calibration 1 (CA1)	-999.0 <=	<= 999.0	new value
•	Keyboard Unlocked (KbdUnLock)			
0	Instrument On (ROnOn)			
•	Instrument Off (ROffOff)			
•	No Link output ON (NoL_On)			
•	Keyboard Locked (KbdLock)			
•	No Link output OFF (NoL_Off)			
	Selection of analogue input type 1 (H00)	0 <=	<= 2 6	new value
	Count interval for activation of digital input 1 (Ei1)	0 <=	<= 200	new value
	Alarm tripping differential (AFd)	0.1 <=	<= 15.0	new value
	Alarm tripping differential (AFd) Alarm mode (absolute and relative) probe 1 (At1)	0.1 <= False <=	<= 15.0 <= True	new value
	000 000 000 00 00 00 00 00 00 00 00 00			1
□●	Alarm mode (absolute and relative) probe 1 (At1) Probe calibration 1 (CA1) Keyboard Unlocked (KbdUnLock)	False <=	<= True	now value
	Alarm mode (absolute and relative) probe 1 (At1) $ \label{eq:Probe} \mbox{ Probe calibration 1 (CA1)} $	False <=	<= True	now value
_(Alarm mode (absolute and relative) probe 1 (At1) Probe calibration 1 (CA1) Keyboard Unlocked (KbdUnLock)	False <=	<= True	now value
0	Alarm mode (absolute and relative) probe 1 (At1) Probe calibration 1 (CA1) Keyboard Unlocked (KbdUnLock) Instrument On (ROnOn)	False <=	<= True	now value
OO	Alarm mode (absolute and relative) probe 1 (At1) Probe calibration 1 (CA1) Keyboard Unlocked (KbdUnLock) Instrument On (ROnOn) Instrument Off (ROffOff)	False <=	<= True	now value

- 1. C: controller selection box.
- 2. O: command selection.
- 3. Name of command/parameter and label (for example, Probe Calibration (CA1))
- 4. Permitted range: (example 0...2, -999.0....999.0),
- 5. value (if read) and
- 6. Unit of Measure

7. **New value:** editable field in which to enter the parameter value.

(**NOTE**. Commands do not have values)

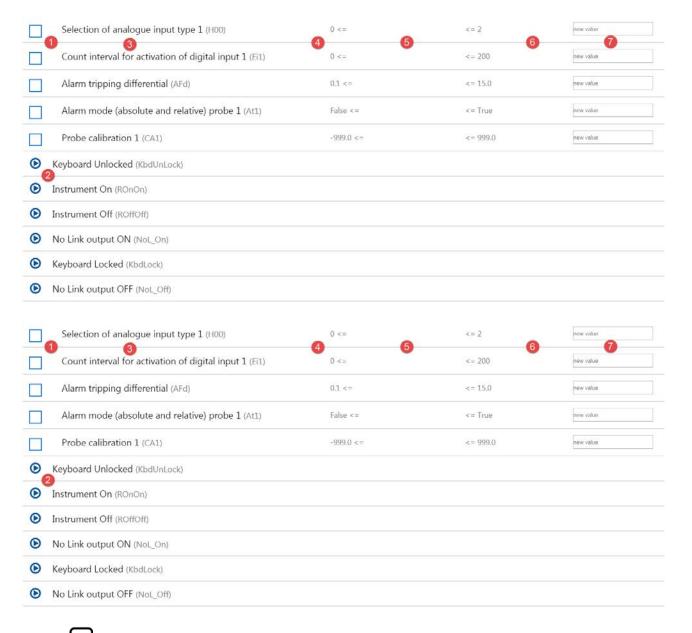
case B: commands/parameters for multiple controllers

In contrast to the case with just a single controller, there will be heading of the type:

Multiple operations on $\bf n$ controllers: FAA:dEA <Controller name>, ..., FAA:dEA <Controller name>,

Read operation only on FAA:dEA <Controller name>.

The information includes:



1. U: controller selection box.

- 2. Command selection.
- 3. Name of command/parameter and label (for example, Probe Calibration (CA1))
- 4. Permitted range: (example 0...2, -999.0....999.0),
- 5. value (if read) and
- 6. Unit of Measure
- 7. **New value:** editable field in which to enter the parameter value.

(**NOTE**. Commands do not have values)

Execution of Commands

See Commands and parameters configuration:

Parameter Reading and Writing

See Commands and parameters configuration:

Operations Counter

- 1. Generic user and Simple Delegate: the operations are counted on the single gateway.
- 2. Enterprise: the operations available correspond to the sum of the packets of operations acquired from the owner.

Contextual Controls

- 1. Reading parameter/s
- 2. Writing parameter/s

Commands and parameters favorites selection

Title bar

1. K: closes the screen and returns to the previous page Commands and parameters

Menu bar







- 1. **②**: opens the Online Help. The first screen is that of the current page.
- 2. soes to the <u>Site list</u> page.
- 3. **Search**: filters the parameters by description.
- 4. **Select Group**: filters by parameter type.

For example, the most common parameter groups are:

- Compressor
- Defrost

- Fans
- 5. **(b**: displays information regarding the <u>Total number of operations permitted</u>.
- 6. specified to the User configuration page.
- 7. equits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.

Data window

Select one or more controllers from the Controllers page

With just one controller selected, see case A

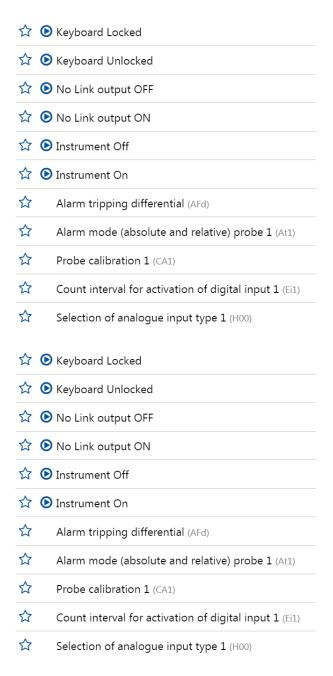
With more than one controller selected (example) see case B



- 1. controller selection
- 2. access to the page Commands and parameters

case A: commands/parameters for single controller

The information includes (example):



Note. Displays the complete list of commands and parameters in the application. The image shows a sub-group.

- 1. Select the favorite command/parameter:

 - : selected command/parameter
- 2. **O**: indicates a command.
- 3. Name of command/parameter and label (e.g., Probe Calibration 1 (CA1))

case B: commands/parameters for multiple controllers

In contrast to the case with just a single controller, there will be heading of the type:

Setting favorites for **n** controllers: FAA:dEA <Controller name>, ... , FAA:dEA <Controller name>,

Where:

- n: number of selected controllers
- FAA:dEA: controller address (e.g. 00:05)
- Controller name: the name of the controller (e.g. IDPlus 961)

The information includes (example):



☆ (Keyboard Locked
☆ (Keyboard Unlocked
☆ (No Link output OFF
☆ (No Link output ON
☆ (Instrument Off
☆ (Instrument On
\Diamond	Alarm tripping differential (AFd)
\Diamond	Alarm mode (absolute and relative) probe 1 (At1)
\Diamond	Probe calibration 1 (CA1)
\Diamond	Count interval for activation of digital input 1 (Ei1)
\Diamond	Selection of analogue input type 1 (H00)
☆ (Keyboard Locked
	Keyboard Locked Keyboard Unlocked
☆ •	<u> </u>
☆ (Keyboard Unlocked
☆ 6	Keyboard Unlocked No Link output OFF
☆ 6	No Link output OFF No Link output ON
☆ © ☆ ©	No Link output OFF No Link output ON Instrument Off
☆ © ☆ © ☆ ©	No Link output OFF No Link output ON Instrument Off Instrument On
☆ © ☆ © ☆ © ☆ © ☆	No Link output OFF No Link output ON Instrument Off Instrument On Alarm tripping differential (AFd)
公 0 0 0	No Link output OFF No Link output ON Instrument Off Instrument On Alarm tripping differential (AFd) Alarm mode (absolute and relative) probe 1 (At1)

Note. Displays the complete list of commands and parameters in the application. The image shows a sub-group.

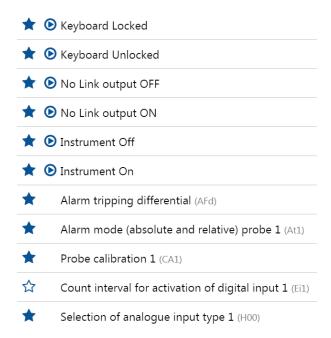
- 1. Select the favorite command/parameter:
 - : deselected command/parameter (default)
 - : selected command/parameter
- 2. **O**: indicates that it is a command.
- 3. Name of command/parameter and label (e.g., Probe Calibration 1 (CA1))

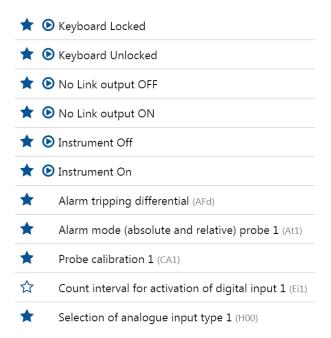
Favorites selection

Select the parameters/commands that you wish to add to favorites

The information includes:







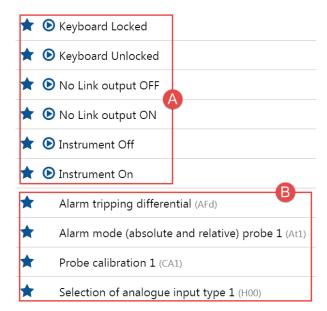
Note. In the example, all 6 of the available commands and 4 parameters have been selected (10 in total)

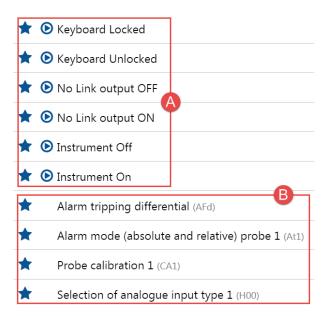
View favorites

After quitting and re-entering, the selected commands/parameters are displayed at the top of the list:

- A. first the commands
- B. then the parameters

The information includes:





Contextual Controls

To add to favorites, close the screen page



COMMANDS AND PARAMETERS CONFIGURATION

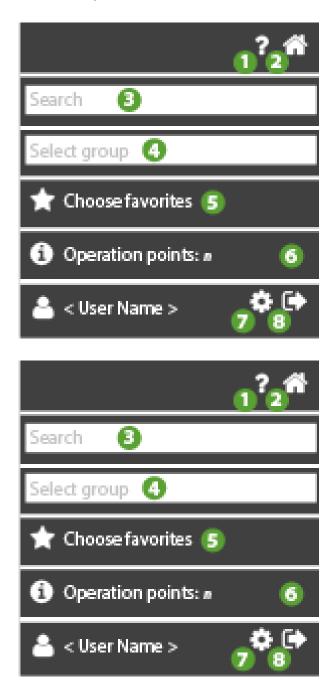
Title bar

1. **X**: closes the screen and returns to the <u>Site view</u> or <u>Controllers</u> page.

Menu bar

This area includes:





- 1. P: opens the Online Help. The first screen is that of the current page.
- 2. accepted to the Site list page.
- 3. **Search**: filters the parameters by description.
- 4. **Select Group**: filters by parameter type.

 For example, the most common parameter groups are:
 - Compressor
 - Defrost

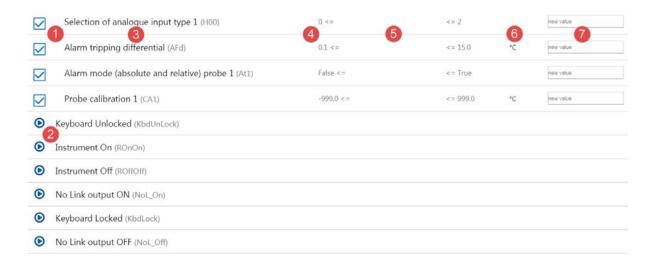
- Fans
- 5. Select favorites: goes to the <u>commands and parameters selection</u> page4.
 - : selected command/parameter
 - 🛱: selected command/parameter
- 5. **6**: displays information regarding the <u>Total number of operations permitted</u>.
- 6. speed to the User configuration page.
- 7. quits the programme. **NOTE**: If pressed, opens a pop-up window asking you to confirm.

Data window

case A: commands/parameters for single controller

The information includes:





- 1. Controller selection box.
- 2. **O**: command selection.
- 3. Name of command/parameter and label (for example, Probe Calibration (CA1))
- 4. Permitted range: (example 0...2, -999.0....999.0),
- 5. value (if read) and
- 6. Unit of Measure
- 7. **New value:** editable field in which to enter the parameter value.

(**NOTE**. Commands do not have values)

Commands

On execution of the command, pressing odisplays a message indicating the expenditure of 1 operation point

1. The following screen appears:

Operation This operation will consume 1 of your 1500 operation points. Do you want to continue? OK Cancel

- 1. **OK**: executes the command: the icon will be replaced by a notification that the command has or has not been executed correctly:
 - green: the command was executed successfully
 - orange: not all of the operations of the command were executed
 - red: command failed
 (NOTE. on re-selecting the command, the original execution icon will reappear
- 2. Cancel: command not executed

Parameters

Reading parameters

On execution of the parameter reading operation, pressing displays a message

- indicating the expenditure of 1 operation point
- 1. The following screen appears:

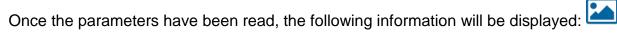
Operation

This operation will consume 1 of your 1500 operation points. Do you want to continue?



- 1. **OK**: executes the command: the icon (box) will be replaced by a notification that the command has or has not been executed correctly:
 - green: the reading operation was successful.
 - orange: some of the operations of the command were not executed
 - red: operation failed
 (NOTE. on re-selecting the command, the original icon (box) will reappear

2. Cancel: reading not executed







- A. green: the reading operation was successful.
- B. parameter default value
- C. Unit of Measure (UM) of the parameter

In the event that the reading operation failed, the notification will be red:





Note. In this case no default value or parameter UM will be displayed

Writing of parameters

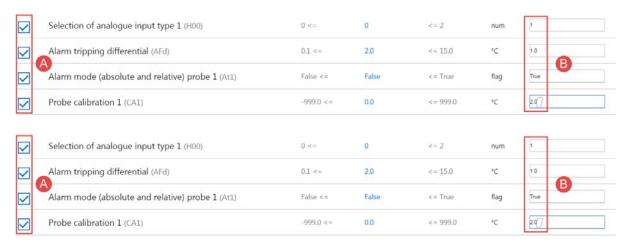
On execution of the parameter reading operation, pressing object displays a message

- indicating the expenditure of 1 operation point
- warning that the writing operation may exceed or change the preset limits

NOTE. If the field **New value** is not completed, a message will be displayed prompting you to enter the new value for the selected parameter.

Enter the values you wish to write:





- A. The parameter selection box must be ticked
- B. The new value field must be completed
- 1. The following screen will be displayed (for example, 1500 available operations):

Operation

This operation will consume 1 of your 1500 operation points. Do you want to continue?
WARNING: Written values can exceed or change the limits of the existing parameters. Ensure correctness before proceeding.



- 1. **OK**: executes the command: the icon (box) will be replaced by a notification that the command has or has not been executed correctly:
 - green: the writing operation was successful
 - orange: some of the operations of the command were not executed
 - red: operation failed

(NOTE. on re-selecting the command, the original icon (box) —will reappear

2. Cancel: writing operation not executed

On successful completion of the operation, the newly modified values will be displayed in the default column:



- A. the writing operation was successful
- B. new default value
- C. new value written

case B: commands/parameters for multiple controllers

The information includes:



In contrast to the case with just a single controller, there will be heading of the type:

Multiple operations on $\bf n$ controllers: FAA:dEA <Controller name>, ... , FAA:dEA <Controller name>,

Read operation only on FAA:dEA <Controller name>.

Where:

- n: number of selected controllers
- FAA:dEA: controller address (e.g. 00:05)
- Controller name: the name of the controller (e.g. IDPlus 961)



- 1. C: controller selection box.
- 2. **O**: command selection.
- 3. Name of command/parameter and label (for example, Probe Calibration (CA1))
- 4. Permitted range: (example 0...2, -999.0....999.0),
- 5. value (if read) and
- 6. Unit of Measure
- New value: editable field in which to enter the parameter value.
 (NOTE. Commands do not have values)
-)

Contextual Controls

- 1. Reading parameter/s
- 2. Writing parameter/s

TelevisGate

GENERAL INFORMATION

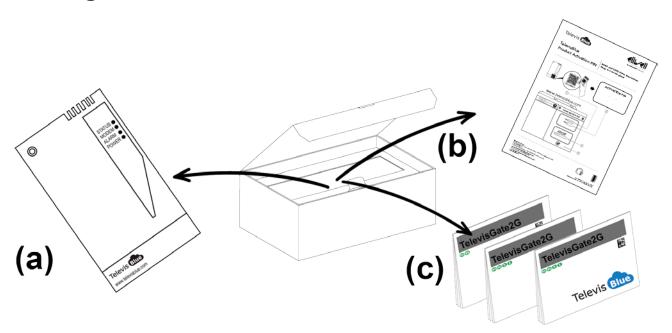
TelevisGate 2G is an interface device that connects Eliwell and third party controllers via RS485 to the Cloud application TelevisBlue

(<u>www.televisblue.com</u>) using the built-in GSM/GPRS Quad-Band modem (850/900/1800/1900 MHz).

TelevisGate 2G was designed to work exclusively with the pre-installed SIM cards in a defined set of countries, the list of which is available on the website

www.eliwell.com

Package content



The following can be found in the package:

- TelevisGate 2G device (fitted with SIM card) (a)
- License sheet and activation PIN code (b)
- Multi-language technical data sheet (c)
- KIT for wall fixing (x2)
- Cable clamp for anchoring the power cable

PIN number for Licence activation



A Important!

KEEP THE ACTIVATION PIN CODE CAREFULLY

The PIN code is needed to activate the product licence

To activate the TelevisBlue licence go to www.televisblue.com/registration, use the S/N of the gateway printed on the front panel near the QR and the PIN given in the Code Activation Sheet **9IS54412** contained in the product package.

The QR Code on the TelevisGate door can be used to directly access the registration procedure from a mobile device.

Information on the use of the TelevisBlue software is available at www.televisblue.com/help or using the help button (?) directly on the TelevisBlue portal. In registering the licences, you declare that you have read and accepted the terms and conditions, which can be consulted at www.televisblue.com/terms

The TelevisGate characteristics are given in this chapter or in the technical data sheet code 9ISK4472 contained in the product package.

BACKUP BATTERY



A Important!

This device has an RTC back-up battery.

The battery may catch fire, explode or cause serious burns. Do not remove, weld, burn or throw it in water. Keep out of reach of children. The battery cannot be recharged, and must be replaced with another battery of the same model. The battery can only be replaced by qualified staff. The use of different batteries may cause a risk of fire or explosion. Batteries are deemed hazardous waste and must be disposed of in compliance with statutory regulations.

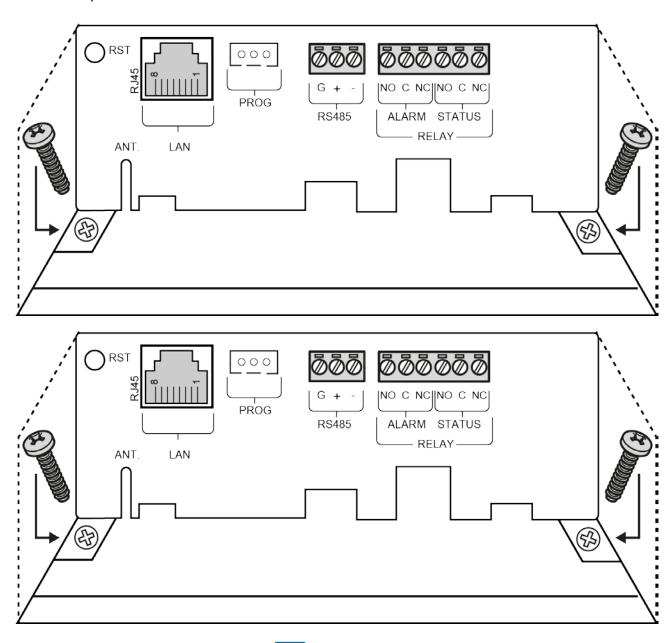
INSTALLATION

The TelevisGate 2G was designed for wall or panel-mounting.

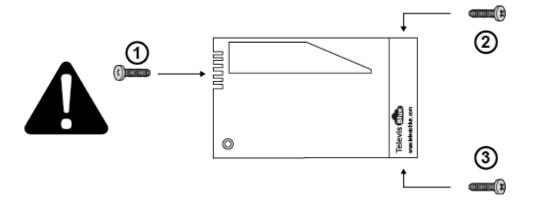
With the device switched off, remove the service door in the lower part and then remove

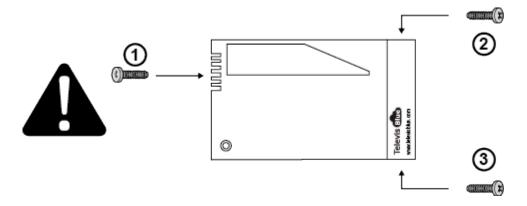
the 2 screws shown in





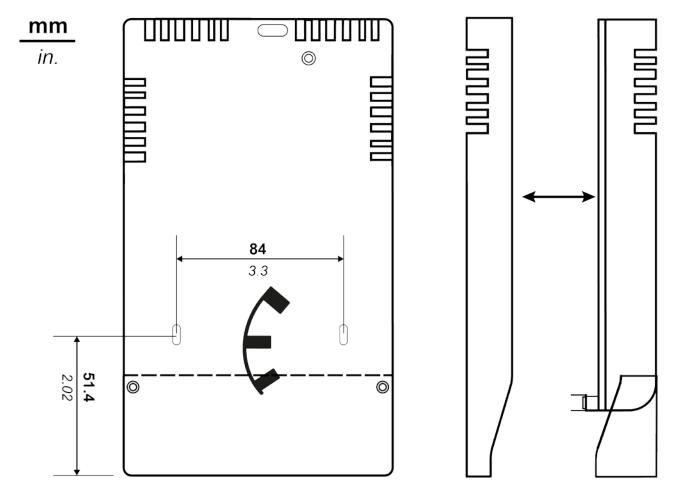
Then remove the screw on the back:

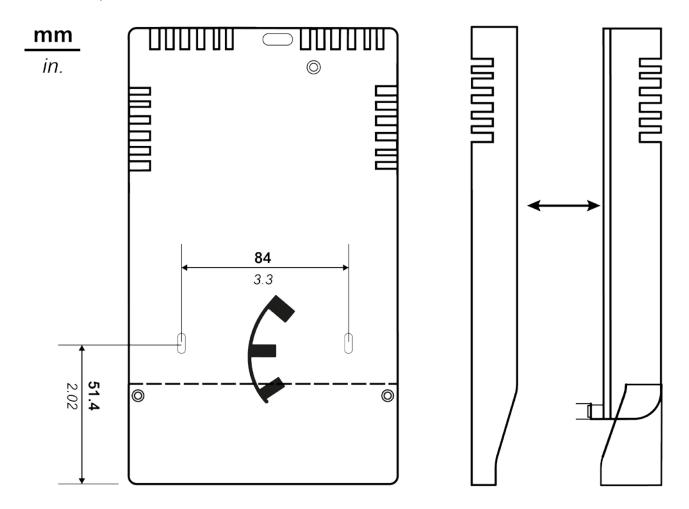




Secure the backplate of the device to the wall/panel with 3 screws+plugs S6 (supplied)

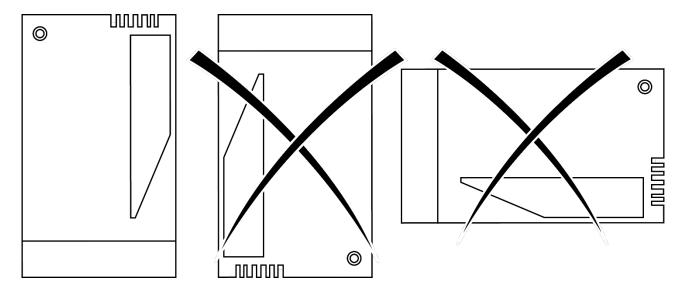
matching up the holes shown in the figure:

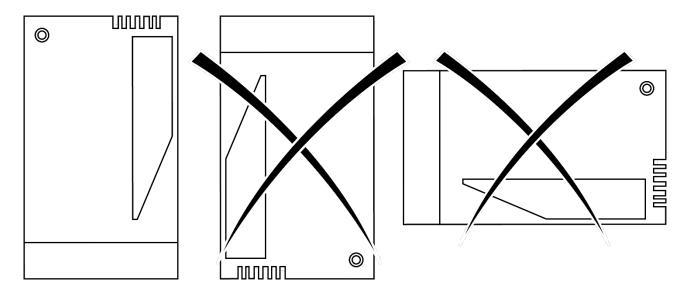




Then fix the cover with the 3 screws supplied and close the door:

Install the gateway vertically only as shown in the figure:





PRECAUTIONS

To ensure the safety of the device and the operator and the correct operation of the device, comply with the following installation instructions.

The system, and the relative cables must be installed away from:

- Dust, humidity, high heat or direct exposure to sunlight.
- Heat radiating objects. These could damage the container or cause other problems.
- Objects producing strong electromagnetic fields (Hi-Fi speakers, etc.)
- Corrosive chemical substances or liquids.

Note. Before installation, carefully read the label and plate data found inside the service door.

CONNECTING TO THE NETWORK

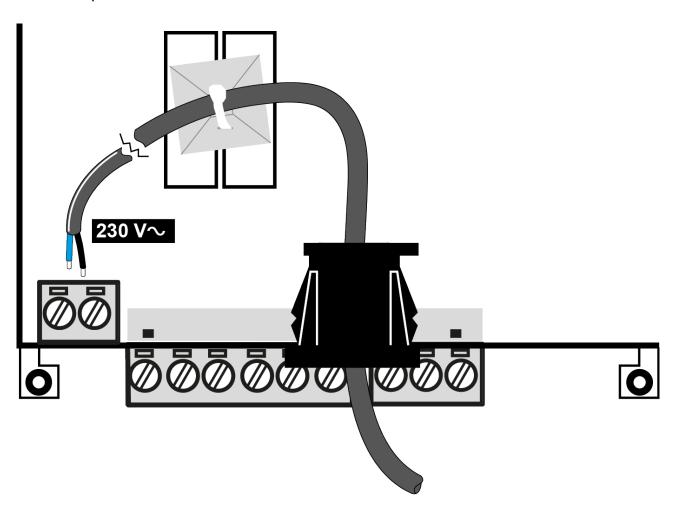
The power connector is inside the TelevisGate 2G and can be accessed only after removing the cover.

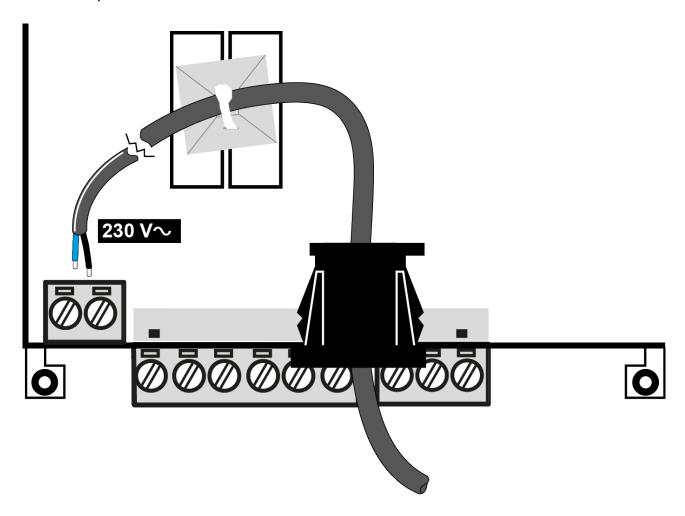
With the device switched off, remove the cover as described in the paragraph Installation

- Fix the power cable to the anchoring device (cable clamp) supplied:
- Insert the power cable terminal in the removable connector at 90°:

At the end secure the assembly with a tie:







The internal wiring must be positioned, supported, anchored or fixed in order to reduce the risk of:

- excessive force on the wire or connections to the terminals;
- loose connections to the terminals;
- damage to the cable insulations.

Use of a two-pole cable with double round insulating sleeve 2x0.75mm² (external diameter 5.6 mm to 7.4 mm) H03VV-F or equivalent is recommended.

Note. For maintenance, use one or more isolating devices to separate the equipment from the mains power:

- If using a wall socket, this must be easily accessible in order to switch off the power in the event of an emergency
- If the equipment is connected to an electrical panel/cabinet, there must be a differential/switch to switch off the power.

Tightening torque:



7 mm	1	.52.5 mm ²	0.6 N.m	0.6 x 3.5 mm	
0.27 in.	1	613 AWG		5 lb-in	0.02 x 0.13 in
7 mm	1.52.5 mm ²			0.6 N.m	0.6 x 3.5 mm
0.27 in.	1613 AWG			5 lb-in	0.02 x 0.13 in

CONNECTIONS IN THE DEVICE

RST.	Reset button (reset)
ANT.	Guide for external antenna (optional accessory)
NOT USED	RJ45 connector Ethernet port(1)
NOT USED	JST connector (1)
RS485	Opto-isolated RS485 port
ALARM RELAY	SPDT - NC alarm relay
STATUS RELAY	SDPT - NC status relay

(1) Use reserved for Eliwell

RS485 CONNECTION

The TelevisGate 2G and system modules must be connected using a cable with 0.5 mm2 conductors.

Use a sheathed cable (e.g. Belden cable model 8762 with PVC sleeve, 2 conductors plus braiding, 20 AWG, nominal capacity between 89 pF conductors, nominal capacity between a conductor and 161 pF shielding).

There must be no more than 1.2 km between TelevisGate 2G and the last module. Remember to insert a 120Ω , $\frac{1}{4}$ W resistor between the "+" and "-" terminals of the last device in the network.

Note. The RS485 network is for domestic use (indoor applications) and must therefore not be exposed to dangerous voltages or electric discharge.

INSTALLING AN EXTERNAL ANTENNA

With the device switched off, remove the cover on the plastic container as described in Chapter 6.1. Fix the antenna to the MCX 90° connector as shown in the figure.

Feed the cable through the slot in the front panel next to the writing ANT.

Fix the cover back as shown in the **Installation** section

USING AN EXTERNAL ANTENNA

The product complies with the provisions and limits laid down in the laws in force when used with the built-in antenna. If an external antenna is required, use Eliwell accessories or in any case make sure not to breach or exceed the limits and restrictions set in the laws in force in the country of use.

SAFETY INFORMATION



Read the instructions and regulations described here carefully before switching on the device. Breach of these regulations may be unlawful and can lead to dangers.

For each of the situations described, refer to the relative provisions and regulations. This device is a low-power radio transceiver. When in operation, it sends and receives radio frequency energy (RF).

The device produces magnetic fields and for this reason must be kept away from magnetic supports such as disks, tapes, etc.

The operation of the device near electric and electronic devices such as radios, telephones, televisions and computers may cause interference.

INTERFERENCE

Like all wireless devices, this device is subject to interference which may affect its performance.

USE IN HOSPITALS

Switch off the device near medical equipment; in particular, it could cause interference with pacemakers and hearing aids. Pay the utmost attention when using the device in hospitals and health centres, where there may be devices in use that are sensitive to external radio frequency signals. In health centres, where expressly instructed, the device must be switched off.

USE NEAR EXPLOSIVE MATERIALS

Do not use the device in fuel stores, chemical plants or in areas where there are explosive gases or where operations are underway using explosives. Comply with the specified limitations and all regulations and provisions in force.

USE

Do not use the device in contact with the human body, do not touch the antenna unless strictly necessary. Use only approved accessories. Consult the manuals of any other devices to be connected to this device. Do not connect to incompatible devices.

RESPONSIBILITY AND RESIDUAL RISKS

Eliwell Controls srl declines any liability for damage due to:

- installation/uses other than those expressly specified and, in particular, failure to comply with the safety requirements of established standards and/or instructions specified in this document;
- use on panels that do not provide adequate protection against electric shocks, water or dust when assembled;
- use on panels allowing access to dangerous parts without having to use tools;
- tampering with and/or modification of the product;.
- installation/use on panels not complying with the current standards and regulations

CONDITIONS OF USE

PERMITTED USE

For safety reasons, the device must be installed and used in accordance with the instructions provided. In particular, parts carrying dangerous voltages must not be accessible under normal conditions. The device must be adequately protected from water and dust with regard to the application, and must only be accessible using tools (with the exception of the front panel). The device is suitable for use in household refrigeration appliances and/or similar equipment and has been tested for safety aspects in accordance with the harmonized European reference standards.

PROHIBITED USE

Any use other than that expressly permitted is prohibited. The relay contacts provided are mechanical and subject to failure: any protection devices required by product standards, or suggested by good practice in view of obvious safety requirements, must be installed externally of the controller.

DISCLAIMER

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The same applies to any person or company involved in preparing and editing this document.

Eliwell Controls srl reserves the right to make changes or improvements at any time without notice.

DISPOSAL



The equipment (or product) must be subjected to separate waste collection in compliance with the local legislation on waste disposal.

COMMUNICATION

Built-in GSM/GPRS Quad-Band modem (850/900/1800/1900 MHz)

Antenna Features	
Frequency	900/1800/2100 MHz
Alarm relay	SPDT 8A max 30 VAC/DC
Nominal impedance	50 Ω
Gain	3 dBi
Connector	MCX 90 M

OUTPUT CHARACTERISTICS

The relays are used to control loads powered by a circuit isolated from the mains power from isolation no less than that between the primary and secondary circuits of a safety transformer conforming to IEC 61558-2-6 or equivalent.

ALARM alarm relay	SPDT 8A max 30 VAC/DC
STATUS status relay	SPDT 8A max 30 VAC/DC

TECHNICAL DATA (EN 60950)

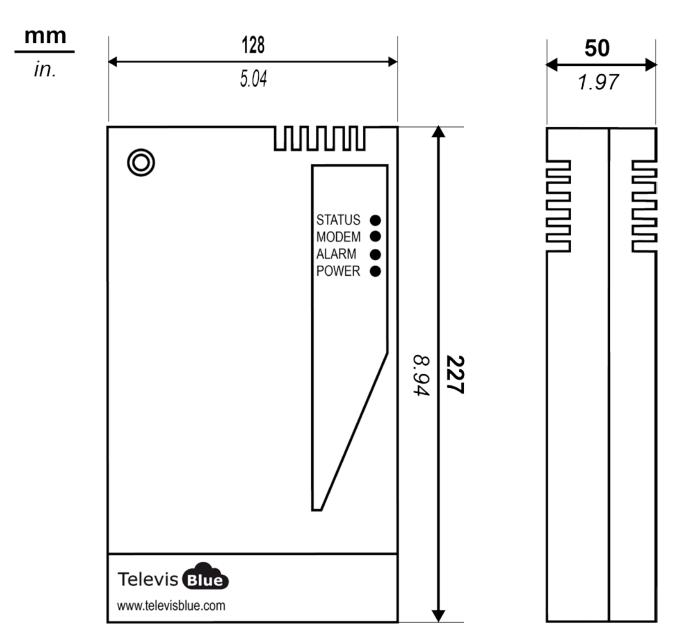
Classification	Stationary information technology (not safety) device		
Installation	wall or panel mounting		
Type of action	1.B		
Pollution class	2 (normal)		
Temperature: Use	0 50°C		
Temperature: Water	-20 60°C		
Humidity (use/storage)	10 90% RH non-condensing		
Power supply frequency	50/60 Hz		
Maximum Consumption	40 mA		
Fire resistance category	D		
Software class	A		
Insulation class	II		

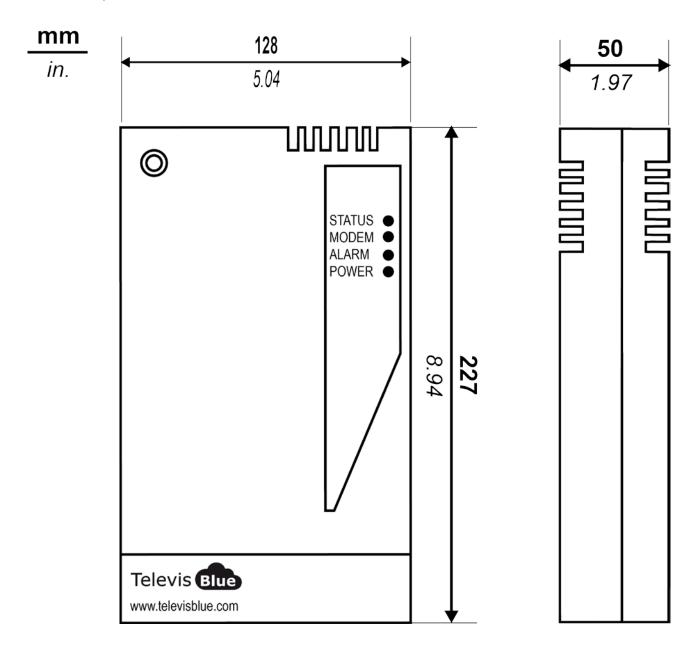
MECHANICAL CHARACTERISTICS

Dimensions	Length (L) x Depth (D) x Height (H)		
Relay terminals and RS485	Removable for cables with section of up to 1.5 mm², screw fixing Stripping length = 7 mm		

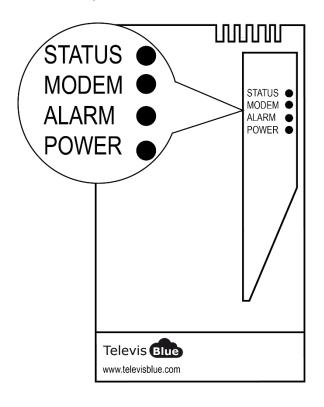
Davis a tamain ala	Removable for cables with		
	section up to 2.5 mm ² with 90°		
Power terminals	insertion		
	Stripping length = 7 mm		
Supplementary insulating	15mm		
sleeve stripping length	1511111		

SIZES:.





LED



LED POWER	GREEN, YELLOW		
LED STATUS	GREEN, RED		
LED MODEM	GREEN		

LED POWER

LED POWER	LED POWER	LED LED POWER	
ON	GREEN: ON	YELLOW: BOOT MODE	
OFF	DEVICE OFF	DEVICE OFF	

^{*}check the mains connection

LED STATUS, MODEM, ALARM

LED	LED	LED	STATUS	ALARM	CAUSE
STATUS	MODEM	ALARM	RELAY	RELAY	RESOLUTION
ON RED	FAST BLINK RED	Retain Last Alarm Condition	NC	Retain Last Alarm Condition	SIM not registered / search network: Move

					TelevisGate 2G to where there is field
ON RED	SLOW BLINK RED		NC		no communication with the Cloud Service: Contact the Technical Support
ON GREEN	SLOW BLINK RED	ON RED = ALARM** ON GREEN = NO ALARM	NO	NC = ALARM** NO = NO ALARM	Line in use - Data connection on

^{*} Retain Last Alarm Condition /

NOTE

- Cloud analysis: alarms set on cloud (Alarm and Alert thresholds)
- Controllers events: alarms on controllers in the network which have been activated as well as the alarms set on the cloud.
- LED Status, Relay Status: Gateway (TelevisGate2G)
- LED Alarm, Relay Alarm: Application

^{**} Managing alarms: cloud analysis or controller events cloud analysis or controller events

Support

For TelevisBlue sales information, please consult the product page on the website www.eliwell.com.

For technical information and the product guide, consult the on-line manual at www.televisblue.com/help.

TelevisBlue Delegate Users should contact the **TelevisBlue License Holder** concerning the sites they require assistance for.

TelevisBlue License Holders have access to technical support at the following email address: Techsuppeliwell@schneider-electric.com.

In addition to a description of the problem in Italian or English, please provide the following information in order to ensure more effective support:

- site identification no. (S/N)
- your TelevisBlue License Holder contact (email) for the site
- the license model (example STARTER 5)
- the number and type of controllers connected to the network
- for problems relating to connectivity
 - position (complete address) of the website
 - list of active operators for the 2G networks real the TelevisGate gateway. (You can find this information using a mobile phone, by entering the "manual network selection" menu)

Useful numbers

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Marketing & Communications Office

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Technical support helpline:

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